

DOUGLAS F. BRENT
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July 22, 2005

Elizabeth O'Donnell
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, Kentucky 40601

RECEIVED

JUL 25 2005

PUBLIC SERVICE
COMMISSION

RE: Case No. 2005-00186 – MCI's Response to Information Requests

Dear Ms. O'Donnell:

Enclosed please find responses of MCI WorldCom Communications, Inc. and MCImetro Transmission Services, LLC (collectively "MCI") to the Commission's June 22, 2005 Order in the referenced proceeding. That Order required telecommunications utilities with "unlimited calling plans" to respond to information requests appended to the Order. In addition, the Commission has ordered utilities with "unlimited calling plans" to respond to data requests from the Attorney General's Office of Rate Intervention. MCI's responses to the Office of Rate Intervention are also enclosed.

Five copies of MCI's response are enclosed. In addition, we are serving one copy to Assistant Attorney General Dennis G. Howard, II at the Office of Rate Intervention. As indicated in our response to the Commission, we are filing some fulfillment materials that are not readily duplicated, so those documents are enclosed in an envelope attached to the original of MCI's response. Please indicate receipt of this filing by your office by placing your file stamp on the extra copy and returning to me via the enclosed, self-addressed stamped envelope.

Sincerely yours,



Douglas F. Brent

Counsel for MCI

S T O L L

K E E N O N

&

P A R K

L L P

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Sincerely yours,



Douglas F. Brent

Counsel for MCI

COMMONWEALTH OF KENTUCKY
 BEFORE THE PUBLIC SERVICE COMMISSION
RECEIVED
 JUL 2 9 2005
 PUBLIC SERVICE
 COMMISSION

In the Matter of:

AN INQUIRY INTO LIMITATIONS
 OF USE FOR TARIFFED SERVICES
 DESIGNATED OR OTHERWISE
 REFERRED TO AS UNLIMITED
)
)
)
)
 ADMINISTRATIVE
 CASE NO. 2005-00186

**MCI'S RESPONSES TO THE COMMISSION'S REQUEST FOR
 INFORMATION DATED JUNE 22, 2005**

Pursuant to the Commission's June 22, 2005 Order establishing this proceeding,
 MCI WorldCom Communications, Inc. and MCI Metro Access Transmission Services,
 LLC (collectively, "MCI") provides the following responses to the questions attached as
 an Appendix to the Order.

REQUEST NO. 1: Does the utility offer a plan that is described, named, or marketed as
 "unlimited"? If yes, identify and describe the plan and provide copies of the tariff sheets
 on which the plans can be found.

RESPONSE: Yes, MCI offers residential and small business plans that are described,
 named, or marketed as unlimited. General descriptions of these plans are set forth below
 and the tariffs for these plans are found in Attachment 1

Descriptions of the residential local/bundled plans:

- 1) Neighborhood Unlimited
- Local: Unlimited
- LD: Unlimited (state to state, instate and Local Toll)
- Features included: Call Waiting, Caller ID, Automatic Call Return ("ACR")
- (where available), Voicemail

- 2) Neighborhood Connect 500
 - Local: Unlimited
 - LD: 500 LD Minutes – after 500 minutes used 5 cents per minutes state-to-state instate and local toll
 - Features included: Call Waiting, Caller ID, ACR (where available), Voicemail
 - 3) Neighborhood Connect 200
 - Local: Unlimited
 - LD: 200 minutes per month all jurisdiction, 5 cents per minute after 200 block of time
 - Features included: Call Waiting, Caller ID, ACR (where available) and Voicemail
 - 4) Neighborhood Talk
 - Local: Unlimited
 - LD: Various plans available
 - Features included: Call Waiting, Caller ID, ACR (where available) and Voicemail
 - 5) Neighborhood Standard
 - Unlimited Local
 - LD: Various plans available
 - 6) Neighborhood Local Basic Service Plus
 - Unlimited Local
 - Features included: Call Waiting, Caller ID, ACR (where available), Voicemail
 - 7) Neighborhood Local Basic Service
 - Unlimited Local
 - 8) Neighborhood Additional Line
 - Additional line product
 - Unlimited Local
 - LD: Various plans available
 - 9) Neighborhood Complete
 - Unlimited Local, Local Toll, Instate and State-to-State Calling, speed Dial 8
 - Features Included - Call Waiting, Caller ID, Three Way Calling, speed Dial 8 and ACR (where available), Voicemail - Included
- Descriptions of the local/bundled small business plans:
- 1) MCI Business Complete Unlimited
 - Unlimited Local and domestic Long Distance
 - 5 Features Included

- 1) MCI Unlimited.
- Unlimited state to state, instate and local toll calls 24x7
Grandfathered product
 - 2) MCI Nationwide Reach
- Unlimited state to state, instate and local toll calls 24x7
 - 3) Nationwide Unlimited
- Unlimited state-to-state, instate and local toll calls 24x7
Grandfathered product
- Description of residential stand-alone long distance plans:
- 4) MCI Business Complete Basic
- Unlimited Local calling
- 9 cents per minute all-jurisdiction domestic long distance calling
 - 3) MCI Business Complete Value
- Unlimited Local calling
- 6 cents per minute for all-jurisdiction domestic long distance
- 5 Features Included:
Caller ID
Call Waiting
Call Forwarding
3-Way Calling
Speed Dial
- Hunting/Rollover Included
 - 2) MCI Business Complete 200
- Unlimited Local
- 200 minutes of combined state-to-state, instate and local toll calling with 4 cents per minute after block rate
- 5 Features included:
Caller ID
Call Waiting
Call Forwarding
3-Way Calling
Speed Dial
- Hunting/Rollover Included

- 4) Nationwide Unlimited Evenings
- Unlimited calling every day after 7:00PM
- Included state to state, instate and local toll calls
- Calls during the day (7:00AM-6:59 PM) are 5 cents per minute

REQUEST NO. 2: If the utility has an "unlimited" plan, are there use restrictions or other limitations on the plan? If yes, describe these restrictions and reference the utility's tariff.

RESPONSE: The unlimited calling for MCI's residential plans is for domestic voice

service only. All of MCI's Neighborhood products (with the exception of high speed

Internet service) are designed for customers who use their phone lines primarily for voice

calling, i.e. calling to speak with friends, family and businesses. These products are not

intended for phone lines that are connected to the Internet for extended periods of time.

The unlimited calling for MCI's Business Complete plans is for domestic service only,

and the service cannot be used with auto-dialers, call center, or certain automated

switching equipment. For any local and/or long distance minutes identified as

"unlimited," there are no restrictions on the number of voice minutes a customer can use.

The tariffs for these plans are found in Attachment 1.

1
 Attachment 2 to MCI's response includes representative order fulfillment materials including actual "welcome packages" and telephone service guides mailed to residential and small business customers. There may be fewer than five copies of any one of these items. However, the terms and conditions disclosed therein are identical. All of these documents are contained in a single envelope attached to the original of this response. An original set is being furnished to the Office of Rate Intervention. Attachment 2 also includes web pages for MCI Neighborhood and Business Complete plans, storyboards for the Neighborhood TV campaign, and sample direct mail pieces. Copies of those items are attached to each copy of this response.

RESPONSE: All third-party agents are required to use pre-approved MCI copy to sell the unlimited plans. For any local and/or long distance minutes identified as "unlimited," there are no restrictions on the number of voice minutes a customer can use. Thus, it is unnecessary for third parties to verify compliance with the notice requirements.

REQUEST NO. 4: If third parties (agents, telemarketers, consignees, etc.) market, advertise, or otherwise offer end-users the utility's unlimited plan, explain how those "marketers" are required to verify compliance with the notice requirements.

RESPONSE: The unlimited calling for MCI's residential plans is for domestic voice service only, and this is disclosed in all direct mail, on the company's website, in MCI's General Service Agreement, and in the customer's fulfillment material. A copy of this material is attached as Attachment 2.¹ The unlimited calling for MCI's Business Complete plans is for domestic service only, and the service cannot be used with auto-dialer, call center, or certain automated switching equipment. For any local and/or long distance minutes identified as "unlimited," there are no restrictions on the number of voice minutes a customer can use. A copy of the MCI Business Complete website and sample fulfillment material is included as part of Attachment 2.

REQUEST NO. 3: How and when are customers or potential customers notified of the limitations on the unlimited plan? Describe the notification.

“unlimited,” there are no restrictions on the number of voice minutes a customer can use.

RESPONSE: No, however, for any local and/or long distance minutes identified as

REQUEST NO. 7: Are customers able to check the number of minutes they have used in order to determine whether they will exceed the plan’s limitations?

The Company may change this Agreement at any time. Any changes to your Interstate Dial I rates will become effective only after the Company notifies you at least 15 days in advance of such change through one of the following means: (i) by postcard or letter; (ii) by a message with your invoice; (iii) by calling and speaking to you or by leaving a message for you; or (iv) by e-mail, with your consent. Written notice to you will be sent to your last known address as reflected in the Company’s records. Written notice is deemed received 3 days after deposit in the U.S. mail, postage prepaid, and properly addressed according to the address in the Company’s records. At a minimum, changes to any other rates, charges (including rates and charges for international services), or terms or conditions in the Agreement will be published in the Company’s website at least 15 days in advance of such change and will be incorporated by reference into this Agreement.

Section I of MCI’s General Service Agreement which provides:

RESPONSE: Customers are notified of any changes to their calling plans pursuant to

REQUEST NO. 6: How and when are customers notified that changes have been made to the plan?

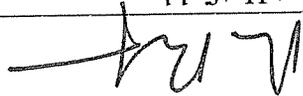
“unlimited,” there are no restrictions on the number of voice minutes a customer can use.

RESPONSE: Not applicable. For any local and/or long distance minutes identified as

REQUEST NO. 5: Assuming a customer has subscribed to an “unlimited” plan that has use limitations, is the customer notified when the limitations are exceeded? If yes, how is the customer notified?

COUNSEL FOR MCI

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MCI
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Tallahassee, Florida 32301
(850) 219-1008

Respectfully submitted,

RESPONSE: A summary of such complaints is provided in Attachment 3.

REQUEST NO. 10: Provide summary records of all complaints received by the utility regarding any unlimited plans offered in Kentucky since January 1, 2001. Include the date that the complaint was opened, customer class, description of complaint, description of complaint resolution, and date the complaint was closed.

service is available.

RESPONSE: All calling plans are available upon request to any customers where

REQUEST NO. 9: Explain how the utility ensures that the unlimited plan is offered and the rates, terms, and conditions of service are applied without discrimination as required by KRS 278.170(1).

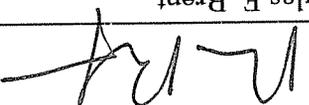
“unlimited,” there are no restrictions on the number of voice minutes a customer can use.

RESPONSE: Not applicable. For any local and/or long distance minutes identified as

“unlimited” when limits on the plan exist.
REQUEST NO. 8: Explain why the utility markets, names, or describes a plan as

CERTIFICATE OF SERVICE

A copy of the foregoing was served this 22nd day of July, 2005 first class, United States mail, postage prepaid, upon Dennis G. Howard, II, Assistant Attorney General, 1024 Capital Center Drive, Suite 200, Frankfort, KY 40601-8204.



Douglas F. Brent

LOCAL EXCHANGE SERVICE**8. Residential Services**

Application of Residence Service: Residential service is defined as service that is furnished (1) in private homes or apartments, including all parts of the subscriber's domestic establishment, for domestic use and not for substantial occupational use; (2) in college fraternity or sorority houses, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters; (3) used for purposes of study by a clergyman located in a church, synagogue, mosque or other religious institution. The Company reserves the right to disconnect customer's residential service or to convert any plan associated with such service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with normal residential applications. This service is for voice use only by residential customers. The company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per minute basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

All residential service set forth in this Section of this tariff is presently only available to those customers who presently have service on lines with BellSouth or with MCImetro or another carrier who provisions service either via resale of BellSouth services or via UNE-Platform service provided by BellSouth.

Line Connection Fee: Applies on a per line basis when a customer requests a new line of service or when a customer moves to a new location.

Service Order Charge: Applies to changes made to an account after the point of sale.

LOCAL EXCHANGE SERVICE

8. Residential Services (Cont.)

8.1 Residential RZA Service^{1/}

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and MCImetro KPSC Tariff No. 2. Customers who subscribe to this service may not subscribe to Residential RZB service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

Customer will receive unlimited local usage. Customers may elect to receive any or all of the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8. The monthly recurring charge will not change regardless of the number of features selected. Customers may reselect at a later date any of the above features at no additional charge. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

^{1/}Effective July 21, 2005 this service is no longer available to new subscribers.

(N)

LOCAL EXCHANGE SERVICE**8. Residential Services****8.1 Residential RZA Service (Cont.)**

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Termination:

1) For customers subscribing to Residential RZA service under this tariff prior to September 4, 2002, the following termination provisions apply:

For customers who disconnect from Residential RZA service under this tariff, the companion residential service offering under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and <http://www.mci.com/service/>, as well as Residential RZA Service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan L under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and its companion residential service under <http://www.mci.com/service/>.

For customers who disconnect either from i) interstate service under <http://www.mci.com/service/> and interLATA service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, or ii) intraLATA service under the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan L under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service/> (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RZC Service under this tariff.

LOCAL EXCHANGE SERVICE

8. Residential Services

8.1 Residential RZA Service (Cont.)

For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate (interLATA and intraLATA) service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RZC Service under this tariff.

<u>Monthly Recurring Charge:</u>	Zone 1 and Zone 2:	\$55.99	(T)
	Zone 3:	\$69.99	(N)

2) For customers subscribing to Residential RZA service under this tariff on or after September 4, 2002, the following termination provisions apply.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and MCImetro KPSC Tariff No. 2 and <http://www.mci.com/service/>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and MCImetro KPSC Tariff No. 2 and <http://www.mci.com/service/>:

For existing customers who disconnect only from Residential RZA service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.

Issued: 7/6/05

Erik Sanchez
 Tariff Administrator
 201 Spear Street, 9TH Floor
 San Francisco, CA 94105

Effective: 8/6/05

LOCAL EXCHANGE SERVICE**8. Residential Services****8.1 Residential RZA Service (Cont.)**

For existing customers who disconnect from Residential RZA service under this tariff and intraLATA service under Integrated Calling Plan RZA under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, the companion residential long distance service under <http://www.mci.com/service/>, MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, Inc. KPSC Tariff No. 1 to which the customer was subscribed at the time of subscription to this plan.

For existing customers who disconnect from Residential RZA service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, <http://www.mci.com/service/>, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 to which the customer was subscribed at the time of subscription to the plan.

4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003 under this tariff.

LOCAL EXCHANGE SERVICE8. Residential Services8.1 Residential RZA Service (Cont.)

5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RZA under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MCI WorldCom Communications, Inc., and Residential RZA service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, Inc. KPSC Tariff No. 1 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003 under this tariff.

For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RZA service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003 under this tariff and to the service offering under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 to which the customer was subscribed to at the time of subscription to this plan

For new customers who disconnect only from Residential RZA service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and its companion interstate service under <http://www.mci.com/service/>.

LOCAL EXCHANGE SERVICE**8. Residential Services****8.1 Residential RZA Service (Cont.)**

- 8) For new customers who disconnect from Residential RZA service under this tariff and intraLATA service under Integrated Calling Plan RZA under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and its companion interstate service under <http://www.mci.com/service/>.
- 9) For new customers who disconnect from Residential RZA service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. KPSC Tariff No. 1.
- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003 under this tariff.

LOCAL EXCHANGE SERVICE**8. Residential Services****8.1 Residential RZA Service (Cont.)**

For new customers who disconnect only from intraLATA service under Integrated Calling Plan RZA under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and Residential RZA service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003 under this tariff.

For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MCI WorldCom Communications, Inc. KPSC Tariff No. 1., and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003 under this tariff and to the Basic Calling Plan P under MCI WorldCom Communications, Inc. KPSC Tariff No 1.

LOCAL EXCHANGE SERVICE**7. Residential Services (Cont.)****8.2 Residential RZA-1 Service ^{1/}**

Residential RZA-1 Service is available to Customers who enroll in Residential RZA Service on their primary line as described in this tariff who have two or more lines on their account.

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RZA Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

Customer will receive unlimited local exchange service. Customer will receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge.

^{1/} Beginning September 4, 2002, this service will no longer be available to new subscribers.

LOCAL EXCHANGE SERVICE8. Residential Services8.2 Residential RZA-1 Service (Cont.)

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge: \$20.00

Termination:

For customers who disconnect from Residential RZA service under this tariff, the companion residential service offering under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and <http://www.mci.com/service/>, as well as Residential RZA Service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan L under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and its companion residential service under <http://www.mci.com/service/>.

For customers who disconnect either from i) interstate service under <http://www.mci.com/service/> and interLATA service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 or ii) intraLATA service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA-1 under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RZA-1 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan L under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service/> (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RZC Service under this tariff.

LOCAL EXCHANGE SERVICE**8. Residential Services****8.2 Residential RZA-1 Service (Cont.)**

For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate (interLATA and intraLATA) service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA-1 under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RZA-1 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RZC Service under this tariff.

For customers who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, or Residential RZA Service under this tariff, and customer's additional line or lines remain on the account, then the Company will reclassify one of the additional lines as Customer's new primary line with Residential RZA Service.

LOCAL EXCHANGE SERVICE**8. Residential Services****8.3 Residential RZB Service**

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and MCImetro KPSC Tariff No. 2. Customers who subscribe to this service may not subscribe to Residential RZA service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

Customer will receive unlimited local usage. Customers may elect to receive any or all of the following features, where facilities are available: Call Waiting, Caller ID, 3- Way Calling, Speed Dial 8. The monthly recurring charge will not change regardless of the number of features selected. Customers may reselect at a later date any of the above features at no additional charge. Customers will receive Block 900 & 976 with this service at no additional charge.

LOCAL EXCHANGE SERVICE**8. Residential Services****8.3 Residential RZB Service (Cont.)**

For customers who disconnect either from i) interstate service under <http://www.mci.com/service/> and interLATA service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, or ii) interLATA service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service/> (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RZC Service under this tariff.

For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate (interLATA and intraLATA) service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RZC Service under this tariff.

LOCAL EXCHANGE SERVICE**8. Residential Services****8.3 Residential RZB Service (Cont.)**

For customers subscribing to Residential RZB service under this tariff on or after September 4, 2002, the following termination provisions apply.

For existing customers who disconnect only from Residential RZB service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.

For existing customers who disconnect from Residential RZB service under this tariff and intraLATA service under Integrated Calling Plan RZB under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, the companion residential long distance service under <http://www.mci.com/service/>, MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, Inc. KPSC Tariff No. 1 to which the customer was subscribed at the time of subscription to this plan.

For existing customers who disconnect from Residential RZB service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, <http://www.mci.com/service/>, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 to which the customer was subscribed at the time of subscription to the plan.

LOCAL EXCHANGE SERVICE**8. Residential Services****8.3 Residential RZB Service (Cont.)**

For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003 under this tariff.

For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLB under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications, Inc., Residential RZB service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, Inc. KPSC Tariff No. 1 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003.

For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RZB service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003 under this tariff and to the service offering under MCI World Communications, Inc. KPSC Tariff No. 1 to which the customer was subscribed to at the time of subscription to this plan.

LOCAL EXCHANGE SERVICE**8. Residential Services****8.3 Residential RZB Service (Cont.)**

For new customers who disconnect only from Residential RZB service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan P under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and its companion interstate service under <http://www.mci.com/service/>.

For new customers who disconnect from Residential RZB service under this tariff and intraLATA service under Integrated Calling Plan RZB under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and its companion interstate service under <http://www.mci.com/service/>.

For new customers who disconnect from Residential RZB service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

LOCAL EXCHANGE SERVICE**8. Residential Services****8.3 Residential RZB Service (Cont.)**

For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003 under this tariff.

For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLB under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and Residential RZB service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003 under this tariff.

For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 18, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003 under this tariff and to Basic Calling Plan P under MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

LOCAL EXCHANGE SERVICE**8. Residential Services****8.4 Residential RZB-1 Service ^{1/}**

Residential RZB-1 Service is available to Customers who enroll in Residential RZB Service on their primary line as described in this tariff who have two or more lines on their account.

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RZB Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

^{1/} Beginning September 4, 2002, this service will no longer be available to new subscribers.

LOCAL EXCHANGE SERVICE**8. Residential Services****8.4 Residential RZB-1 Service ^{1/}**

Residential RZB-1 Service is available to Customers who enroll in Residential RZB Service on their primary line as described in this tariff who have two or more lines on their account.

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RZB Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

^{1/} Beginning September 4, 2002, this service will no longer be available to new subscribers.

LOCAL EXCHANGE SERVICE**8. Residential Services****8.4 Residential RZB-1 Service (Cont.)**

Customer will receive unlimited local usage. Customer will receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customer's service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge
\$20.00

Termination:

For customers who disconnect from Residential RZB service under this tariff, the companion residential service offering under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and <http://www.mci.com/service/>, as well as Residential RZB Service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan L under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and its companion residential service under [http://www.mci.com/service.](http://www.mci.com/service/)

LOCAL EXCHANGE SERVICE**8. Residential Services****8.4 Residential RZB-1 Service (Cont.)**

For customers who disconnect either from i) interstate service under <http://www.mci.com/service/> and interLATA service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 or ii) intraLATA service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB-1 under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RZB-1 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan L under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service/> (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RZC Service under this tariff.

For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate (interLATA and intraLATA) service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB-1 under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RZB-1 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RZC Service under this tariff.

For customers who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, or Residential RZB Service under this tariff, and customer's additional line or lines remain on the account, then the Company will reclassify one of the additional lines as Customer's new primary line with Residential RZB Service.

LOCAL EXCHANGE SERVICE**8. Residential Services****8.5 Residential RZC Service ^{1/}**

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZA, Residential RZA-1, Residential RZB or Residential RZB-1 service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

Unlimited local calling is included with this service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per-use charges and custom calling features not included in the list below. Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly Residential RZC charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

^{1/} Beginning September 4, 2002, this service will no longer be available to new subscribers.

LOCAL EXCHANGE SERVICE

8. Residential Services

8.5 Residential RZC Service (Cont.)

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customer's service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charges: \$29.99

LOCAL EXCHANGE SERVICE**8. Residential Services****8.5.1 Residential RLC Service**

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

Customer will receive unlimited local service usage. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

LOCAL EXCHANGE SERVICE

8. Residential Services

8.5.1 Residential RLC Service (Cont.)

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1/MCImetro Access Transmission Services, LLC, KPSC Tariff No. 2 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1/MCImetro Access Transmission Services, LLC, KPSC Tariff No. 2 and <http://www.mci.com/service>.

This service is for use by residential voice customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

For existing customers who disconnect only from Residential RLC service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan. N

LOCAL EXCHANGE SERVICE**8. Residential Services****8.5.1 Residential RLC Service (Cont.)**

For existing customers who disconnect from Residential RLC service under this tariff and intraLATA service under Integrated Calling Plan RLC under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, the companion residential long distance service under <http://www.mci.com/service/>, MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, Inc. KPSC Tariff No. 1 to which the customer was subscribed at the time of subscription to this plan.

For existing customers who disconnect from Residential RLC service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, <http://www.mci.com/service/>, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc., to which the customer was subscribed at the time of subscription to the plan.

For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff.

LOCAL EXCHANGE SERVICE**8. Residential Services****8.5.1 Residential RLC Service (Cont.)**

For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLC under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications, Inc., and Residential RLC service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, Inc. KPSC Tariff No. 1 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD Service under this tariff.

For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RLC service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff and to the service offering under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 to which the customer was subscribed to at the time of subscription to this plan.

For new customers who disconnect only from Residential RLC service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and its companion interstate service under <http://www.mci.com/service/>.

LOCAL EXCHANGE SERVICE**8. Residential Services****8.5.1 Residential RLC Service (Cont.)**

For new customers who disconnect from Residential RLC service under this tariff and intraLATA service under Integrated Calling Plan RLC under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and its companion interstate service under <http://www.mci.com/service/>.

For new customers who disconnect from Residential RLC service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff.

LOCAL EXCHANGE SERVICE**8. Residential Services****8.5.1 Residential RLC Service (Cont.)**

For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLC under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and Residential RLC service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD Service under this tariff.

12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications, Inc., and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff and to Basic Calling Plan P under MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

Monthly Recurring Charge:

Zone 1: \$16.99

Zone 2: \$22.99

LOCAL EXCHANGE SERVICE**8. Residential Services (Cont.)****8.5.1 Residential RLC Service (Cont.)****8.5.1.1 Residential RLC-1 Service**

Residential RLC-1 Service is available to Customers who enroll in Residential RZA Service, Residential RZB Service, or Residential RLC Service on their primary line as described in this tariff who have two or more lines on their account.

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom/MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to in Residential RZA Service, Residential RZB Service, or Residential RLC Service Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MCI WorldCom Communications, Inc. KPSC Tariff No.1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Link Up Service as described in this tariff are eligible for enrollment in this service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc. KPSC Tariff No. 1

Customer will receive unlimited local service usage. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

LOCAL EXCHANGE SERVICE**8. Residential Services (Cont.)****8.5.1 Residential RLC Service (Cont.)****8.5.1.1 Residential RLC-1 Service (Cont.)**

This service is for use by residential voice customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charge:

Zone 1:	\$ 12.99	
Zone 2:	\$ 18.99	
Zone 3:	\$ 32.99	(N)

Termination:

For customers who disconnect from Residential RZA Service, Residential RZB Service, or Residential RLC Service under this tariff: The companion residential service offering under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and <http://www.mci.com/service/>, as well as Residential RZA Service, Residential RZB Service, or Residential RLC Service and Residential RLC-1 service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and its companion residential service under <http://www.mci.com/service/>.

LOCAL EXCHANGE SERVICE**8. Residential Services (Cont.)****8.5.1 Residential RLC Service (Cont.)****8.5.1.1 Residential RLC-1 Service (Cont.)****Termination: (Cont.)**

For customers who disconnect either from i) interstate service under <http://www.mci.com/service/> and interLATA service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 or ii) intraLATA service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1: The companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC-1 under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RLC-1 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service> (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RLD service under this tariff.

For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate (interLATA and intraLATA) service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1: The companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC-1 under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, and Residential RLC-1 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff.

For customers who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 or Residential RZA Service, Residential RZB Service, or Residential RLC Service under this tariff, and customer's additional line or lines remain on the account: The companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC-1 under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and Residential RLC-1 Service under this tariff will terminate. Customer's additional line or lines will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service> (if customer has disconnected from intrastate service), and the additional line or lines will also be automatically re-subscribed to Residential RLD service under this tariff."

LOCAL EXCHANGE SERVICE**8. Residential Services****8.5.2 Residential RLD Service**

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZA, Residential RZB, or Residential RLC service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications, Inc. KPSC Tariff No. 1. Unlimited local calling is included with this service.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

LOCAL EXCHANGE SERVICE

8. Residential Services

8.5.2 Residential RLD Service (Cont.)

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1: \$16.99

Zone 2: \$22.99

Zone 3: \$36.99 (I)

LOCAL EXCHANGE SERVICE

8. Residential Services8.5.2 Residential RLD Service (Cont.)8.5.2.1 Residential RLD-1 Service¹

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZA service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications, Inc. KPSC Tariff No. 1. Unlimited local calling is included with this service. Customers will receive the following features, where facilities are available: Call Waiting, Call Waiting ID w/Name & Number, Caller ID w/Name & Number, Speed Dial 8, Three-Way Calling and Anonymous Call Rejection.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-1 charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charges:

Zone 1 :	\$ 31.99
Zone 2 :	\$ 31.99
Zone 3 :	\$ 43.99

¹Effective July 21, 2005 this service is no longer available to new subscribers.

(N)

 LOCAL EXCHANGE SERVICE
8. Residential Services8.5.2 Residential RLD Service (Cont.)8.5.2.2 Residential RLD-2 Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZB service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications, Inc. KPSC Tariff No. 1. Unlimited local calling is included with this service. Customers will receive the following features, where facilities are available: Call Waiting, Caller ID w/Name & Number, Call Waiting ID w/Name, Speed Dial 8, Three-Way Calling and Anonymous Call Rejection.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-2 charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charges:

Zone 1 :	\$ 28.99
Zone 2 :	\$ 28.99

LOCAL EXCHANGE SERVICE

8. Residential Services8.5.2 Residential RLD Service (Cont.)

8.5.2.3 Residential RLD-3 Service¹: Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting ID Name & Number, Caller ID Name & Number, 3-Way Calling, Customers that select Voicemail will receive Call Waiting ID with Forwarding in place of Call Waiting ID Name and Number.. Customers will receive Block 900 & 976 with this service at no additional charge.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-3 charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge: (Zones 1 and 2 only): \$28.99 (l)

¹Effective July 21, 2005 this service is no longer available to new subscribers.

LOCAL EXCHANGE SERVICE

8. Residential Services

8.5.3 Residential RLE Service : Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom/MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and MCImetro KPSC Tariff No. 2.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. Lifeline is not eligible with this product. Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom/MCI Telecommunications customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting ID Name & Number, Caller ID Name & Number, 3-Way Calling, Customers that select Voicemail will receive Call Waiting ID with Forwarding in place of Call Waiting ID Name and Number. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge: Zones 1 and 2 : \$33.99 (I)

^{1/} effective August 30, 2003, this plan will no longer available to new subscribers.

LOCAL EXCHANGE SERVICE**Residential Services****8.5.3 Residential RLE Service :****Termination:**

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and MCImetro KPSC Tariff No. 2. and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and MCImetro KPSC Tariff No. 2. and <http://www.mci.com/service>:

For existing customers who disconnect only from Residential RLE service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.

For existing customers who disconnect from Residential RLE service under this tariff and intraLATA service under Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, companion residential long distance service under <http://www.mci.com/service/>, MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, Inc. KPSC Tariff No. 1 to which the customer was subscribed at the time of subscription to this plan.

For existing customers who disconnect from Residential RLE service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, <http://www.mci.com/service/>, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 which the customer was subscribed at the time of subscription to the plan.

LOCAL EXCHANGE SERVICE

8. Residential Services

8.5.4 Residential RLG Service :¹

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom/MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and MCImetro KPSC Tariff No. 2.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. Lifeline is not eligible with this product.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom/MCI Telecommunications customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting ID Name & Number, Caller ID Name & Number, 3-Way Calling, Customers that select Voicemail will receive Call Waiting ID with Forwarding in place of Call Waiting ID Name and Number. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge: (Zones 1 and 2): \$28.99 (I)

¹Effective July 21, 2005 this service is no longer available to new subscribers.

LOCAL EXCHANGE SERVICEResidential Services8.5.5 Residential RLH Service:¹

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom/MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and MCImetro KPSC Tariff No. 2. Customers who subscribe to this service may only subscribe to Residential RLC-1 or RLH service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion long distance service. MCI WorldCom/MCI Telecommunications customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID Name & Number, 3-Way Calling, Anonymous Call Rejection.

Directory Assistance: An undiscounted charge of \$0.95 per call will be applied to each Directory Assistance call.

Directory Assistance Call Completion: Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge of \$0.00 will apply.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

¹Effective July 21, 2005 this service is no longer available to new subscribers.

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LOCAL EXCHANGE SERVICE**8. Residential Services****8.5.5 Residential RLH Service: (Cont.)**

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge:

Zone 1 and Zone 2: \$37.99

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, b) intraLATA service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

LOCAL EXCHANGE SERVICE**8. Residential Services****8.5.5 Residential RLH Service : (Cont.)**

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge:

Zone 1 and Zone 2: \$37.99

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, b) intraLATA service under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, Inc. KPSC Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications, Inc. KPSC Tariff No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

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LOCAL EXCHANGE SERVICE

8. Residential Services

8.5.6 Residential Affinity Savings Plan 1:

New and existing customers who subscribe to Residential RLA or Residential RLE Service who are also members of a participating Non-Qualified Residential Affinity Group subscribing to this plan may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent upon a customer's membership level or status within the participating Non-Qualified Residential Affinity Group in accordance with the terms of membership of that participating Non-Qualified Residential Affinity Group:

Level 1: New and existing customers who subscribe to this plan who are customers of Residential RLA Service will receive a 10% discount off of the monthly recurring charge for Residential RLA Service in each month in which they remain subscribed to that service. Customers who subscribe to this service who are customers of Residential RLH Service will receive a 5% discount off of the monthly recurring charge for Residential RLH Service in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 1 benefits will be moved to Level 2 as described in this plan.

Level 2: New and existing customers who subscribe to this plan who are customers of Residential RLA Service will receive a 5% discount off of the monthly recurring charge for Residential RLA Service in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this plan.

(D)

All material on this page is new.

 LOCAL EXCHANGE SERVICE
8. Residential Services8.5.8 Residential RLI Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom/MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications, Inc. KPSC Tariff No. 1 and MCImetro ACCESS TRANSMISSION SERVICES, LLC., K.P.S.C. TARIFF NO. 3. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom/MCI Telecommunications customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, 3-Way Calling, Anonymous Call Rejection.

Monthly Recurring Charge:

Zone 1:	\$46.99
Zone 2:	\$46.99

All material on this page is new.

LOCAL EXCHANGE SERVICE**10. Residential Services****8.5.9 Residential RLD-4 Service**

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, 3-Way Calling, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge. Customers of Lifeline service are not eligible to receive this product.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-4 charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications, Inc. KPSC Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1:	\$27.99
Zone 2:	\$27.99
Zone 3:	\$39.99

 LOCAL EXCHANGE SERVICE
11. Residential Services

8.5.10 **Residential RLJ Service:** Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom/MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WORLDCOM COMMUNICATIONS, INC. KY PSC Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom/MCI Telecommunications customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WORLDCOM COMMUNICATIONS, INC. KY PSC Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection. Customers will also receive an allotment of five (5) Directory Assistance calls at no additional charge per monthly period (this allotment is identical to and shall not be in addition to any Directory Assistance allotment applicable to companion interstate or intrastate service; customers may not carry over any unused Directory Assistance calls from one monthly period to the next).

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1:	\$55.99
Zone 2:	\$55.99
Zone 3:	\$69.99

All material on this page is new.

LOCAL EXCHANGE SERVICE**13. Residential Services****8.5.10 Residential RLJ Service: (Cont.)**

Termination: (Cont.)

- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WORLDCOM COMMUNICATIONS, INC. KY PSC Tariff No. 1, b) intraLATA service under MCI WORLDCOM COMMUNICATIONS, INC. KY PSC Tariff No. 1 only, or c) from interstate service under [Http://www.mci.com/service/](http://www.mci.com/service/): The companion residential service offering under <http://www.mci.com/service/> and under MCI WORLDCOM COMMUNICATIONS, INC. KY PSC Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI WORLDCOM COMMUNICATIONS, INC. KY PSC Tariff No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

- 8.5.11 **Residential RLK Service:** Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom/MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WORLDCOM COMMUNICATIONS, INC. KY PSC Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom/MCI Telecommunications customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WORLDCOM COMMUNICATIONS, INC. KY PSC Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

All material on this page is new.

LOCAL EXCHANGE SERVICE**14. Residential Services****8.5.11 Residential RLK Service: (Cont.)**

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1:	\$37.99
Zone 2:	\$37.99

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WORLDCOM COMMUNICATIONS, INC. KY PSC Tariff No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WORLDCOM COMMUNICATIONS, INC. KY PSC Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WORLDCOM COMMUNICATIONS, INC. KY PSC Tariff No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

All material on this page is new.

 LOCAL EXCHANGE SERVICE
16. Residential Services8.5.12 Residential RLL Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom/MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WORLDCOM COMMUNICATIONS, INC. KY PSC Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom/MCI Telecommunications customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WORLDCOM COMMUNICATIONS, INC. KY PSC Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1:	\$27.99
Zone 2:	\$27.99

All material on this page is new.

INTERCITY TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTIONS AND RATE

3. METERED USE SERVICE (Continued)

92. Option NNNN (Basic Calling Plan AAA) (1/) provides outbound and inbound service available to new residential customers of Company service i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in this service.

By subscribing to this service, Customers understand that use of this service is restricted in the following manner: Customers may be assessed a \$50 monthly recurring data usage charge or disconnected if it is determined that usage is not consistent with residential voice applications. Additionally, customers may have no more than three (3) lines per account.

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Monthly Account Fees: Customers enrolled in this service will be charged a \$27.95 monthly recurring charge.

Access Methods and Charges:

a) Dial-1: Customers enrolling in this service will receive unlimited Dial-1 interstate and intrastate (interLATA and intraLATA) access.

b) Calling Card: Basic Calling Plan AAA Calling Card access is available for origination from touch tone or rotary phones by dialing an MCI provided 800number. Customers will be charged a per minute rate of \$0.55 for all time periods for all intrastate calling card calls and a per call surcharge of \$0.89. Customers will be charged a per minute rate of \$0.20 for all time periods for calling card calls which terminate to the customers billed ANI with no per call surcharge.

c) MCI Personal 800 Number: This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at \$0.45 per-minute.

A Personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number or any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number.

Directory Assistance: An undiscounted charge per call of \$1.99 will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

Operator Assistance: The charges found in Section C-3.024 herein, apply to all Basic Calling Plan AAA customers without regard to the type of access.

New customers subscribing to Basic Calling Plan AAA will receive a \$8 credit off the Basic Calling Plan AAA monthly recurring charge; this credit will be applied against customer's first six full invoices after enrollment in this service.

Customers disconnecting from this service will be assessed the full amount of the monthly recurring charge for their final full or partial month of service. For customers eligible for the credit described in the preceding paragraph, the credit will apply against the monthly recurring charge for the final month provided the customer disconnects within six months of enrollment.

(1/) Effective February 6, 2004, this service will no longer available to new customers.

INTERCITY TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTIONS AND RATES

(N)

3. METERED USE SERVICE (Continued)

Option BBBB Basic Calling Plan HH: is an outbound and inbound service designed for residential customers. Basic Calling Plan HH includes Dial 1, Calling Card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. Customers may elect to enroll in one of the following Offerings as shown below. A monthly recurring charge will apply to each Offering.

Offering A:

A monthly recurring charge of \$15.99 will apply to this Offering. Customers will receive unlimited interstate usage as described at http://consumer.mci.com/mci_service_agreement/res_index.jsp Customers will also receive an allotment of 60 minutes per monthly period that may be used for intrastate (interLata and intraLata) dial-1 usage. Customers will be charged a per-minute rate of \$0.10 for each minute of intrastate (interLata and intraLata) dial-1 usage over the allotment.

Offering B:

Customers will receive unlimited interstate usage as described at http://consumer.mci.com/mci_service_agreement/res_index.jsp. Customers will also receive unlimited intrastate and local toll calls for a monthly recurring charge of \$25.99.

Calling Card: Basic Calling Plan HH Calling Card access is available for origination from touch tone or rotary phones by dialing an MCI provided 800 number. Customers will be charged a per minute rate of \$0.20 for all time periods for all intrastate calling card calls which terminate to the customers billed ANI. No per call surcharge will apply to these calls. Basic Calling Plan HH customers will be charged a per minute rate of \$0.55 and a \$0.89 per call surcharge for all other interLATA and intraLATA calling card calls.

MCI Personal 800 Number: This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at the per-minute rate set below.

A Personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number or any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. Per-Minute Rate: \$0.45

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.04.

Operator Assistance: The charges found in Section C-3.024, herein, apply to all Basic Calling Plan HH customers without regard to the type of access.

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INTERCITY TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE (Continued)

98. Option UUUU Basic Calling Plan AA: is an outbound and inbound service available to new residential customers of Company service. A monthly charge will apply to this service.

Monthly Account Fees: Customers enrolled in this plan will be charged a \$24.99 monthly recurring charge.

Access Methods and Charges:

Dial-1: Customers enrolling in this service will receive unlimited dial-1 interstate and intrastate (interLATA and intraLATA) access.

Calling Card: Basic Calling Plan AA Calling Card access is available for origination from touch tone or rotary phones by dialing an MCI-provided 800 number. Customers will be charged a per minute rate of \$0.20 for all time periods for all intrastate calling card calls which terminate to the customer's billed ANI. No per call surcharge will apply to these calls. Basic Calling Plan AA customers will be charged a per minute rate of \$0.55 and a \$0.89 for all other interLATA and intraLATA calling card calls.

MCI Personal 800 Number: This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at the per-minute rate set below.

A Personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number or any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number.

Per-Minute Rate: \$0.45

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.04.

Operator Assistance: The charges found in Section C-3.024, herein, apply to all Basic Calling Plan AA customers without regard to the type of access.

Customers disconnecting from this service will be assessed the full amount of the monthly recurring charge for their final full or partial month of service.

By subscribing to this service, Customers understand that use of this service is restricted in the following manner: Customers may be assessed a \$50 monthly recurring data usage charge or disconnected if it is determined that usage is not consistent with residential voice applications. Additionally, customers may have no more than three (3) lines per account.

All material on this page is new.

INTERCITY TELECOMMUNICATIONS SERVICES TARIFFSECTION C - SERVICE DESCRIPTIONS AND RATES3. METERED USE SERVICE (Continued)

.82 Option CCCC (Basic Calling Plan Y):^{1/} is an outbound and inbound service designed for residential customers. Basic Calling Plan Y includes a rate structure for Dial 1, calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. (T)

By subscribing to this service, Customers understand that use of this service is restricted in the following manner: Customers may be assessed a \$50 monthly recurring data usage charge or disconnected if it is determined that usage is not consistent with residential voice applications. Additionally, customers may have no more than three (3) lines per account.

For purposes of this plan, the following time of day rate periods apply: The Day rate period applies from 7:00 am to 6:59 pm Monday through Sunday; and the Evening rate period applies from 7:00 pm to 6:59 am Monday through Sunday.

Monthly Account Fees

Customers subscribed to this plan must pay a monthly recurring charge, as specified in http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge of \$19.95.

Access Methods and Charges:

Dial-1 Access: Basic Calling Plan Y can be used for Dial-1 access. Customers will receive the following rates for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Interstate & Intrastate (interLATA and intraLATA) dial-1 per-minute rates:
Day: \$0.05 Evening: \$0.00

Calling Card: Basic Calling Plan Y Calling Card access is available for origination from touch tone or rotary phones by dialing an MCI provided 800 number. Customers will be charged a per minute rate of \$0.20 for all time periods for all intrastate calling card calls which terminate to the customers billed ANI. No per call surcharge will apply to these calls. Basic Calling Plan Y customers will be charged a per minute rate of \$0.55 and a \$0.89 per call surcharge for all other interLATA and intraLATA calling card calls.

MCI Personal 800 Number: This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at the per-minute rate set below.

A Personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number or any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number.

Per-Minute Rate: \$0.45

Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the rate and provisions set forth in Section B-6.04.

Operator Assistance: The charges found in Section C-3.024, herein, apply to all Basic Calling Plan Y customers without regard to the type of access.

1/ Effective May 19, 2005 this Calling plan will no longer be available to new customers.

(N)

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1ST REVISED PAGE NO. 318.47
 CANCELS ORIGINAL PAGE NO. 318.47

INTERCITY TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE (Continued)

91. Option MMMM Business B2 Integrated Service: an outbound and inbound multipoint service for single location customers. Customers may access the MCI network using Dial "1" or calling card origination. No term plan options will apply to this service. Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom/MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion local exchange service offered in MCImetro Access Transmission, K.P.S.C., Tariff No. 3 and the companion service offered in <http://www.mci.com/service>. Calls are subject to a 30-second minimum initial period and are then rounded to the next higher 6-second increment, except for operator assisted calls which are calculated on a 60-second minimum duration basis with additional 60-second increments. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion Local Service. Customers may select one offering as described below. Additionally, customers will be charged the long distance rates as specified in the companion long distance service as set forth in <http://www.mci.com/service> and local exchange rates as described in MCImetro Access Transmission, K.P.S.C., Tariff No. 3.

Customers may elect one of the Offerings available under this service:

Offering A For a monthly recurring charge as specified in this tariff, Customers will receive unlimited interstate and intrastate (interLATA and intraLATA) dial "1" usage. Customers will also receive local exchange service as described in Offering A of Business B2 Service as described in MCImetro Access Transmission, K.P.S.C., Tariff No. 3 and interstate service as described in <http://www.mci.com/service/>.

Offering B For a monthly recurring charge as specified in this tariff, Customers will be charged \$0.06 per minute for interstate and intrastate (interLATA and intraLATA) dial "1" usage. Customers will also receive local exchange service as described in Offering B of Business B2 Service as described in MCImetro Access Transmission, K.P.S.C., Tariff No. 3 and interstate service as described in <http://www.mci.com/service/>.

Certain material from this page has been moved to 318.47.1.

(N)

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INTERCITY TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE (Continued)

Option MMM Business B2 Integrated Service: (Cont.)

Block-of-Time Offering 1

For a monthly recurring charge as specified in this tariff, Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged a per-minute rate of \$0.04 for each minute of interstate and intrastate (interLATA and intraLATA) dial"1" usage over the allotment. Customers will also receive local exchange service as described in Block-of-Time Offering 1 of Business B2 Service as described in MCImetro Access Transmission, K.P.S.C., Tariff No. 3 and interstate service as described in <http://www.mci.com/service/>.

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MCI Calling Card Access: Customers enrolled in this plan may place calls using a toll free access number and an MCI-issued calling card at the following per-minute rates of \$0.71 and a per-call surcharge of \$0.89 will apply to these Calling Card calls.

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Directory Assistance: An undiscountable charge per call will be applied to each Directory Assistance call, subject to the provisions set forth Section B-6.04 will apply to all Business B2 Integrated Service interstate and intrastate directory assistance calls.

Personal 800: The Personal 800 number provides a toll free number to receive calls from any point within the state. MCI WORLDCOM will provide a 4-digit security code with which the customer can receive incoming domestic calls. The customer will be charged the per minute usage rates of \$0.30.

Operator Assistance: The charges found in Section C-3.0232 and C-3.02331 herein, apply to all Advanced Option Y customers without regard to the type of access.

(M)

Certain material from this page where previously located PAGE NO. 318.47 and 318.48

(N)

INTERCITY TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE (Continued)

91. Option MMMM Business B2 Integrated Service (Cont.)

91.1 Business B2 Multiline Service: Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Integrated Service as described in this tariff and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro Access Transmission Services as its Local Exchange Carrier (LEC) and MCI WorldCom/MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B2 Service as offered in MCImetro Access Transmission, K.P.S.C., Tariff No. 3 .

A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers of Offering A may elect to receive the interstate and intrastate dial "1" rates for either Offering A or Offering B for each additional line on their account. Customers of all other Offerings under Business B2 Integrated Service will receive the interstate and intrastate dial "1" rates as set forth in the Offering for Business B2 Integrated Service, to which they have subscribed on their primary line, on each additional line on their account. Customers will also receive local exchange service as described in Business B2 Multiline Service as described in MCImetro Access Transmission, K.P.S.C., Tariff No. 3 and <http://www.mci.com/service/>.

Monthly Recurring Charge:

Business B2 Integrated Service -- Primary Line:

Offering A:	\$59.99	Offering B:	\$39.99
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Business B2 Multiline Service – Per Additional Line:

Offering A:	\$44.99	Offering B:	\$27.99
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Block-of-Time Offering 1:

Primary Line:	\$47.99
Additional Line:	\$35.99

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INTERCITY TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE (Continued)

91. Option MMMM Business B2 Integrated Service (Cont.)

91.1 Business B2 Multiline Service: (Cont.)

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is only available for up to fifteen (15) lines per account. By subscribing to this service, Customer understands that use of this service is restricted in the following manner: i) at any given time, Customer may only place as many concurrent calls as it has purchased individual lines; (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and iii) customer may not utilize the service in any call center environment or in connection with any similar such application. iv) customer may not resell the services in any manner, including but not limited to as a wholesaler or aggregator, and v) customer may not utilize the service for excessive non-voice applications (including but not limited to dial-up internet service or facsimile service). Additionally, Customers having PBX or PBX-like equipment will not be able to utilize Business B2 service. Customer expressly acknowledges that any violation of the foregoing restrictions on its use of the service will result in an additional line charge (equal to the monthly recurring charge of the Offering on customer's primary line which customer has selected under this service) per line per month and/or the immediate termination of the service by the Company at the Company's discretion, upon appropriate customer notification.

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Termination:

- 1) For customers of Offerings A or B of Business B2 Integrated Service, who were not previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, Small Business Long Distance Plan C, Advanced Option II for Small Business Savings Plan XII, Advanced Option II for Small Business Savings Plan XIII, or Advanced Option II for Small Business Savings Plan XIV service, and who disconnect from local exchange service under this tariff: Business B2 Integrated Service under this tariff and <http://www.mci.com/service/>, as well as Business B2 Service under MCImetro Access Transmission, K.P.S.C., Tariff No. 3, will terminate. Customers will then be automatically re-subscribed to Small Business Long Distance Plan B service under this tariff and its companion small business service under [http://www.mci.com/service.](http://www.mci.com/service/)

LOCAL EXCHANGE SERVICE

9. Small Business Services

9.2.1 Business B2 Service

Business B2 Service is an outbound and inbound Dial 1 service available to small business customers. Customers may select one offering as described below. Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom/MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Telecommunications Corporation. KPSC. Tariff No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion service offered in <http://www.mci.com/service> and MCI Telecommunications Corporation. KPSC. Tariff No. 1

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom/MCI Telecommunications customers will be charged the intraLATA and long distance rates as specified in the companion long distance service as set forth in <http://www.mci.com/service> and MCI Telecommunications Corporation. KPSC. Tariff No. 1

Customers may elect one of the Offerings available under this service:

Offering A: For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering A of Business B2 Integrated service as described in MCI Telecommunications Corporation. KPSC. Tariff No. 1 and <http://www.mci.com/service/>.

Offering B: For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering B of Business B2 Integrated Service as described in MCI Telecommunications Corporation. KPSC. Tariff No. 1 and <http://www.mci.com/service/>.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, 3-Way Calling, and Speed Dial 8. Customers will receive Block 900 & 976 with this service at no additional charge.

All material on this page is new.

LOCAL EXCHANGE SERVICE

9. Small Business Services

9.2.2 **Business B2 Multiline Service:** Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Service as described in this tariff and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom/MCI Telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B2 Integrated Service as offered in MCI Telecommunications Corporation. KPSC. Tariff No. 1.

A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this tariff: Customers will receive unlimited local usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Integrated Service as described in MCI Telecommunications Corporation. KPSC. Tariff No. 1 and <http://www.mci.com/service/>. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

Monthly Recurring Charges:

Business B2 Service – Primary Line:

Offering A: \$59.99
 Offering B: \$39.99

Business B2 Multiline Service – Per Additional Line:

Offering A: \$44.99
 Offering B: \$27.99

Block-of-Time Offering 1:

Primary Line: \$47.99
 Additional Line: \$35.99

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LOCAL EXCHANGE SERVICE

9. Small Business Services

9.2.2 **Business B2 Multiline Service:** (Cont.)

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is only available for up to fifteen (15) lines per account. By subscribing to this service, Customer understands that use of this service is restricted in the following manner: i) at any given time, Customer may only place as many concurrent calls as it has purchased individual lines; (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and iii) Customer may not utilize the service in any call center environment or in connection with any similar such application; iv) customer may not resell the services in any manner, including but not limited to as a wholesaler or aggregator, and v) customer may not utilize the service for excessive non-voice applications (including but not limited to dial-up internet service or facsimile service). Customer expressly acknowledges that any violation of the foregoing restrictions on its use of the service will result in an additional line charge (equal to the monthly recurring charge of the Offering on customer's primary line which customer has selected under this service) per line per month and/or the immediate termination of the service by the Company at the Company's discretion, upon appropriate customer notification.

9.2.3 Block-of-Time Offering 1: For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Block-of-Time Offering 1 of Business B2 Integrated service as described in MCI Telecommunications Corporation. KPSC. Tariff No. 1 for long distance service and <http://www.mci.com/service/>.

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LOCAL EXCHANGE SERVICE**9. Small Business Services****9.2.3 BUSINESS SERVICE B:**

Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Offering A or Offering B of Business B2 Service under this tariff who disconnect their long distance and/or intraLATA service under <http://www.mci.com/service> and MCI Telecommunications Corporation. KPSC. Tariff No. 1.

For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8. Customers with additional lines will continue to receive the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

intraLATA calls are not included in the monthly Business Service B charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Telecommunications Corporation. KPSC. Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges:

Primary Line:	\$34.99
Additional Line:	\$27.99

LOCAL EXCHANGE SERVICE**9. Small Business Services****9.3 Business Service A^{1/}**

Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Business B1 service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI Telecommunications Corporation. KPSC. Tariff No.1.

For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage.

Customers receive the following features on their primary line, where facilities are available: Call Waiting, Call Waiting ID, Caller ID, 3-Way Calling, Call Forwarding Variable, and Speed Calling 8. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. IntraLATA calls are not included in the monthly Business Service A charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Telecommunications Corporation. KPSC Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges: \$34.99

^{1/} Effective February 27, 2003, Business Service A Service will no longer be available to new subscribers.

LOCAL EXCHANGE SERVICE

9. Small Business Services

9.4 Small Business Affinity Savings Plan:

New and existing Customers who subscribe to Business B2 Service who enroll in Offering A or Offering B who are also members of a participating Non-Qualified Commercial Affinity Group subscribing to this plan may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent upon a customer's membership level or status within the participating Non-Qualified Commercial Affinity Group in accordance with the terms of membership of that participating Non-Qualified Commercial Affinity Group:

Level 1: New and existing customers who subscribe to this plan who are customers of Business B2 Service and who enroll in Offering A will receive a 10% discount off of the monthly recurring charge for Business B2 Service Offering A in each month in which they remain subscribed to that service. Customers subscribing to this service who are customers of Business B2 Service and who enroll in Offering B will receive a 5% discount off of the monthly recurring charge for Business B2 Service Offering B in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 1 benefits will be moved to Level 2 as described in this plan.

Level 2: New and existing customers who subscribe to this service who are customers of Business B2 Service and who enroll in Offering A will receive a 5% discount off of the monthly recurring charge for Business B2 Service Offering A in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this plan.

Customers who no longer qualify for Level 1 or Level 2 benefits as described in this plan will no longer receive benefits as described above.

All material on this page is new.



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Neighborhood CallManager

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FAQs

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FOR MORE INFORMATION
CALL 1-877-777-6271

The Neighborhood Calling Packages

Join now and get 2 months FREE!
Receive your first month free, plus another month free after one year.



Start saving on all your calls with a Neighborhood plan that's right for you

Find the perfect combination of long distance minutes and unlimited local calling.

Get UNLIMITED LOCAL CALLING plus:

All three plans include:

- Unlimited local calling
- Long distance
- Voicemail, Call Waiting, and Caller ID

• **Unlimited Long Distance**
Starting at \$49.99

• **500 minutes Long Distance**
Starting at \$39.99

• **200 minutes Long Distance**
Starting at \$29.99

Add high-speed internet for as little as **\$19.99** a month†:

• [Learn More](#)

*where available

UNLIMITED LOCAL CALLING AND PLANS AVAILABLE IN YOUR AREA

Enter your home phone number to check availability and pricing for The Neighborhood.

() -

FIND YOUR PLAN

The Neighborhood is now available in all 48 contiguous states plus Washington, DC, making MCI the first nationwide local phone company. Features, pricing and availability vary by state.

Neighborhood CallManager

Interact with and manage your home phone calls right from your computer!

LEARN MORE

MORE ABOUT THE NEIGHBORHOOD:

- [Compare Neighborhood Plans](#)
- [Neighborhood Rewards Programs](#)

DO YOU HAVE A BROADBAND CONNECTION?

Neighborhood Broadband Calling

Save big money on local and long distance calls using a standard phone and your broadband Internet connection. Flexible plans start at \$9.99 a month!

• [Learn More](#)

Need help deciding? [Compare plans](#)

†For new Neighborhood Unlimited, Neighborhood Connect 500 and Neighborhood Connect 200 customers only. Free month offer applies to local line fee only. You will receive a certificate to cover the cost of your first month's line fee. After 12 consecutive months of MCI service, you will receive a second certificate for an additional month's line fee. You must remain an MCI customer for one year to receive the second certificate. Limit one bonus offer per customer and/or account. Offer available only for a limited time to customers that do not currently have or subscribe to MCI local service.

Unlimited calling is for residential voice service only. [Click here](#) for details.

Additional taxes and surcharges apply each month, including a Network Access Surcharge per line (1st

line is \$6.50), Carrier Access Charge-B of \$1.90 per line, Carrier Cost Recovery Charge of 1.4%, Paper Billing Fee of 99¢ per account, Federal Universal Service fee and in-state fees.

*High speed Internet service rates vary from \$19.99-\$32.99 based on the high speed plan selected. The price for high speed Internet service will be displayed at the beginning of the sign-up process.

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Neighborhood CallManager

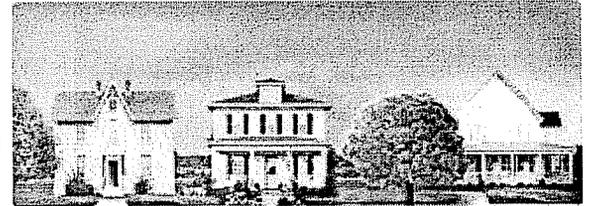
Interact with and manage your home phone calls right from your computer!

[LEARN MORE](#)

The Neighborhood Calling Packages

Features & Benefits

Whether you want the freedom of unlimited calling or just the minutes you need, The Neighborhood has a plan that will suit you perfectly. Choose from our three popular plans: Neighborhood Unlimited, Neighborhood Connect 500 and Neighborhood Connect 200.


[JOIN NOW](#)

NEIGHBORHOOD UNLIMITED - UNLIMITED CALLS TO ANYWHERE

Unlimited Long Distance Calls

- Call anyone, anywhere in the U.S. — includes all state-to-state and in-state long distance calls — any time, any day of the week

Unlimited Local Toll Calls

- Make as many regional /local toll calls to nearby towns or counties as you want

Unlimited Local Calls

- Make as many calls as you want, and talk for as long as you wish, inside your local calling area

Voicemail & Online Message Center

- Check your voicemail messages by phone or on the Web
- "Notify Me" feature alerts you to new messages via text pager or e-mail
- Add up to 8 sub-mailboxes to your Voicemail

CallManager for \$3.75/month

All existing Voicemail features plus:

- From your computer, see and intercept incoming calls and forward that call to any telephone number (Requires Windows XP or Windows 2000).
- Instantly type a message that the caller will hear.
- Look up telephone numbers at no charge with Directory Assistance
- Listen, save, reply and delete your voicemail messages with a few simple keystrokes.
- Be notified of new Hotmail & Yahoo e-mails in your inbox.
- [Learn more](#)

Call Waiting and Caller ID

- Never miss an important call with Call Waiting
- Find out who's calling before you answer with Caller ID
- No extra charge for these features

3 free Directory Assistance calls

- Makes the convenience of Directory Assistance more affordable

Low Rate Calling Card

- Makes it easy to call anywhere across the country when you're away from home

One Company, One Bill

- Get your local and long distance service and calling features through The Neighborhood with one easy-to-read bill

High speed Internet is available for as low as \$19.99 a month (where available)*

- **Always On**
With high speed Internet you're always connected, just turn on your computer and go.
- **Talk and Surf on the Same Line**
The always-on connection doesn't interfere with your phone line, so you can talk on the phone while you're online.
- **Easy Installation**
Installing high speed internet is no hassle.
- **Free Tech Support**
Need help? Call us at no cost to you.
- A \$99.99 activation and equipment fee applies

Great Rewards Programs

- Every dollar you spend with The Neighborhood helps accumulate rewards with our partners.
- ✦ **Go to Neighborhood Rewards**



Neighborhood Service Call — Unlimited Local & 500 Long Distance Minutes

Unlimited Local Calls

- Make as many calls as you want, and talk for as long as you wish, inside your local calling area

500 Minutes of Long Distance Calls

- Call anyone in the U.S. — includes state-to-state, in-state, and local toll calls
- Calls after the 500-minute block are a low 5¢ a minute
- Rates apply to calls you make day or night, weekday or weekend

Voicemail & Online Message Center

- Check your voicemail messages by phone or on the Web
- "Notify Me" feature alerts you to new messages via text pager or e-mail
- Add up to 8 sub-mailboxes to your Voicemail

CallManager for \$3.75/month**All existing Voicemail features plus:**

- From your computer, see and intercept incoming calls and forward that call to any telephone number (Requires Windows XP or Windows 2000).
- Instantly type a message that the caller will hear.
- Look up telephone numbers at no charge with Directory Assistance
- Listen, save, reply and delete your voicemail messages from your computer
- Be notified of new Hotmail & Yahoo e-mails in your inbox.
- [Learn more](#)

Call Waiting and Caller ID

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- No extra charge for these features

Low Rate Calling Card

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One Company, One Bill

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- A \$99.99 activation and equipment fee applies

Great Rewards Programs

- Every dollar you spend with The Neighborhood helps accumulate rewards with our partners.
- ❖ **Go to Neighborhood Rewards**

JOIN NOW

Neighborhood HomeLine™ - The Neighborhood's 24/7 online neighborhood center

Unlimited Local Calls

- Make as many calls as you want, and talk for as long as you wish, inside your local calling area

200 Minutes of Long Distance Calls

- Call anyone in the U.S. --- includes state-to-state, in-state, and local toll calls
- Calls after the 200-minute block are a low 5¢ a minute
- Rates apply to calls you make day or night, weekday or weekend

Voicemail & Online Message Center

- Check your voicemail messages by phone or on the Web
- "Notify Me" feature alerts you to new messages via text pager or e-mail
- Add up to 8 sub-mailboxes to your Voicemail

CallManager for \$3.75/month**All existing Voicemail features plus:**

- From your computer, see and intercept incoming calls and forward that call to any telephone number (Requires Windows XP or Windows 2000).
- Instantly type a message that the caller will hear.
- Look up telephone numbers at no charge with Directory Assistance
- Listen, save, reply and delete your voicemail messages from your computer
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Call Waiting and Caller ID

- Never miss an important call with Call Waiting
- Find out who's calling before you answer with Caller ID
- No extra charge for these features

Low Rate Calling Card

- Makes it easy to call anywhere across the country when you're away from home

One Company, One Bill

- Get your local and long distance service and calling features through The Neighborhood with one easy-to-read bill

High speed Internet is available for as low as \$19.99 a month (where available)*

- **Always On**
With high speed Internet you're always connected, just turn on your computer and go.
- **Talk and Surf on the Same Line**
The always-on connection doesn't interfere with your phone line, so you can talk on the phone while you're online.
- **Easy Installation**
Installing high speed internet is no hassle.
- **Free Tech Support**
Need help? Call us at no cost to you.
- A \$99.99 activation and equipment fee applies

Great Rewards Programs

- Every dollar you spend with The Neighborhood helps accumulate rewards with our partners.
- [Go to Neighborhood Rewards](#)

JOIN NOW

†For new Neighborhood Unlimited, Neighborhood Connect 500 and Neighborhood Connect 200 customers only. Free month offer applies to local line fee only. You will receive a certificate to cover the cost of your first month's line fee. After 12 consecutive months of MCI service, you will receive a second certificate for an additional month's line fee. You must remain an MCI customer for one year to receive the second certificate. Limit one bonus offer per customer and/or account. Offer available only for a limited time to customers that do not currently have or subscribe to MCI local service.

Unlimited calling is for residential voice service only. [Click here](#) for details.

Additional taxes and surcharges apply. [Click here](#) for details.

*High speed Internet service rates vary from \$19.99-\$32.99 based on the high speed plan selected. The price for high speed Internet service will be displayed at the beginning of the sign-up process.

SEARCH

Consumer

GO

MCI GLOBAL SITES

Select a country

GO

Residential Voice Service

All Neighborhood products (with the exception of high speed Internet service) are designed for customers who use their phone lines primarily for voice calling, i.e. calling friends, family, businesses etc. These products are not intended for phone lines that are connected to the Internet for extended periods of time.

If after signing up for The Neighborhood you are on the Internet for significant periods of time (and you have not signed up for high speed Internet service) you may be assessed an additional monthly charge for Internet/data use, be disconnected, or be moved to a different product.

Periodically checking your email, surfing the Internet or sending faxes is fine. Very few of our customers stay connected long enough to be assessed the additional fee. The additional monthly fee is for customers who have Internet or data usage in excess of 5000 minutes a month.

If you have DSL on your phone line with a provider other than MCI, you will need to cancel your DSL service with your current provider in order for MCI to switch your line to The Neighborhood.

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Small and Medium Business

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- Internet Access
- Voice & Internet Solutions
 - MCI Advantage
 - MCI Business Complete**
 - Features & Benefits
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 - Full Service T1
 - Security Solutions
 - Conferencing Solutions
 - All Small and Medium Business Products
 - Manage My Account
 - Check Voicemail
 - Customer Service

Voice & Internet Solutions

MCI Business Complete

Get unlimited local and long distance calling for one low monthly price. You get the convenience of one monthly bill and one provider for all your calling needs.

- **Call Waiting, Caller ID, Call Forwarding, Three-Way Calling and Speed Dial 8**
- **Hunting/Rollover** so callers never get a busy signal
- **Low-rate calling cards** for when you're away from the office*



Add high speed, always-on DSL access with downstream speeds up to 50 times faster than dial-up, for an additional monthly fee.** Talk and be online at the same time.

For additional monthly fees, you can add any of these premium services:

- **Business Enhanced Voicemail** to catch calls when you're away or on another line, message retrieval by phone or on the web and message notification by pager or e-mail
- **A choice of international calling plans** for great international rates
- **Up to 14 additional phone lines**

Find the MCI Business Complete Plans Available in Your Area

MCI Business Complete is now available in most areas within the 48 contiguous states and Washington, DC. Pricing and availability vary by state. Enter your telephone number to check availability.

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[FIND YOUR PLAN](#)

FOR MORE INFORMATION
CALL 1-800-436-4444

Add High Speed Internet Service to any MCI Business Complete calling plan for only \$50 a month!

[Click to Check High Speed Availability](#)

MCI Business Complete Unlimited

Get unlimited local, local toll and long distance calling for one low monthly price on one convenient bill.

MCI Business Complete 200

Unlimited local calls plus 200 minutes of long distance calling.

MCI Business Complete Value

Unlimited local calling and low per-minute rates on all your long distance calls.

MCI Business Complete with High Speed Internet (where available)

Add high speed Internet to any MCI Business Complete plan for an additional monthly fee and get the following benefits:

- Up to 8 e-mail accounts with Spam Blocker and Web Mail
- Toll-free tech support 24 hours a day, 7 days a week
- Free activation
- Free DSL modem
- Free self-installation kit

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*An additional surcharge of up to 55¢ applies to calls made from U.S. pay phones.

**Add High Speed Internet service to any MCI Business Complete plan for only \$50 a month.

Check for availability in your area. Unlimited calling is for domestic service only. Service cannot be used with autodialer, call center or certain automated switching equipment. Installation charges apply for new phone numbers. Additional taxes and surcharges apply each month, including a Network Access Surcharge of up to \$9.20 for each line, Carrier Cost Recovery Charge of 1.4%, Carrier Access Charges of \$2.14, Property Tax Surcharge of 2.3%, Paper Billing Fee of \$0.99, Federal Universal Service Fee and in-state fees. For DSL Service please allow up to 4 weeks for installation of DSL service. Your computer must meet certain system requirements to support DSL Service.

SEARCH

Small & Medium Business

MCI GLOBAL SITES

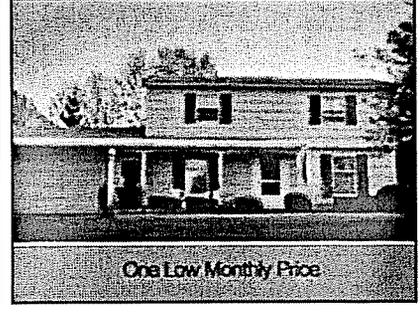
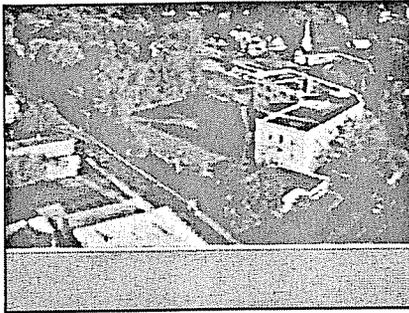
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Competitrack

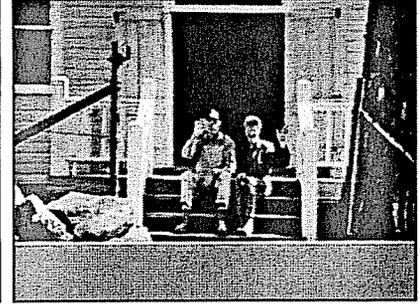
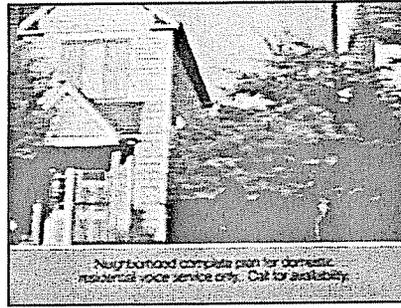
MCI: Families Use The Neighborhood.
 Length: 30 First Airing: The Family Channel-06/02/03 Ad Code: MCITL-4271
 Category: Residential Communications Subcat: Bundled Services-Residential



(Music)
 VOICE OVER: Have you heard about...

The Neighborhood? Where you can get local and long distance together.

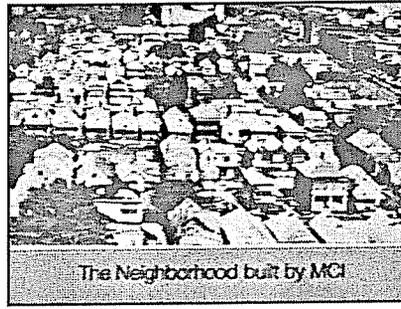
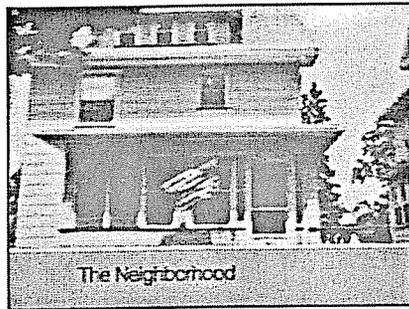
For one low monthly price.



Unlimited Calling
 And your calling is unlimited. Around town and across the country.

With voice mail and caller id...

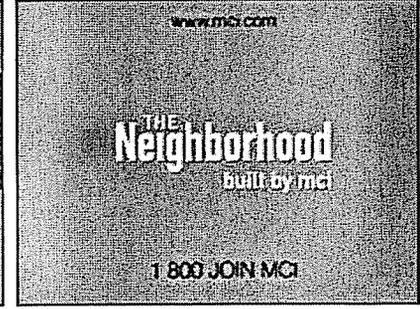
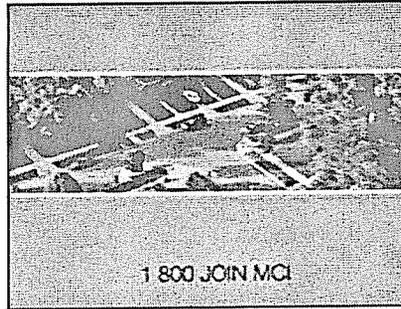
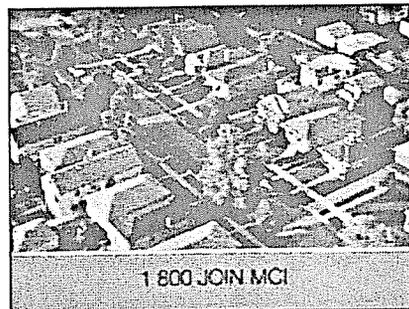
are included at no extra charge.



The Neighborhood...

built by MCI.

Where you can talk as long as you want, as often as you want.



For one low monthly price.

2nd V.O.: Call 1-800-JOIN-MCI today and get...

Unlimited local and long distance together. (Fade out)

- Tapes and MPEGs can be ordered by contacting us at 718.482.4211 -

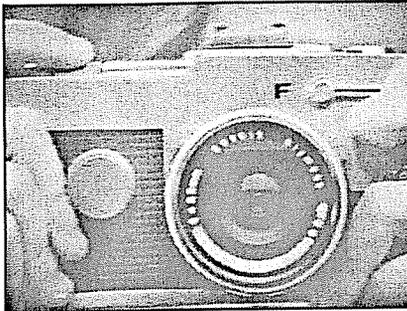
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Competitrack

MCI: Stay Close To Loved Ones

Length: 60 First Airing: -03/02/04 Ad Code: MCITL-4316

Category: Residential Communications Subcat: All Distance Service

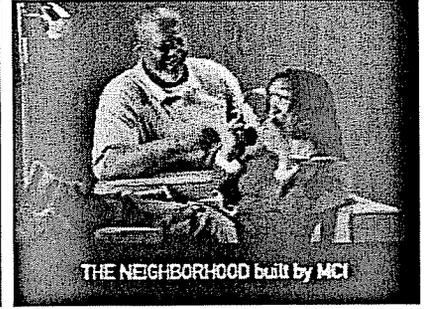


(Music)



THE NEIGHBORHOOD built by MCI

JAMES TAYLOR (singing): *How sweet it is to be loved by you.*



THE NEIGHBORHOOD built by MCI

I needed the shelter of someone's arm. There you were.



1 800 JOIN MCI

I needed someone to understand my ups and downs.



1 800 JOIN MCI

There you were.



You were better to me than I was to myself.



For me there's you and there ain't nobody else.

VOICE OVER: Stay close to the ones you love.



The Neighborhood built by MCI

The Neighborhood built by MCI.



Unlimited Calls
Local &
Long Distance

Neighborhood Complete plan for domestic residential voice service only. Call for availability.

Where you can make Unlimited Calls across the street and across the country.

Text: Neighborhood Complete plan for domestic residential voice service only. Call for availability.



One Low Price

Neighborhood Complete plan for domestic residential voice service only. Call for availability.

For one low monthly price.

JAMES TAYLOR (singing): *How sweet it is to be loved by you.*



1 800 JOIN MCI

V.O.: Show people how much you care all the time and never worry about the cost.



The Neighborhood built by MCI

1 800 JOIN MCI
www.mci.com

Call 1-800-JOIN-MCI and stay connected.

(Fade out)

Text: www.mci.com

- Tapes and MPEGs can be ordered by contacting us at 718.482.4211 -

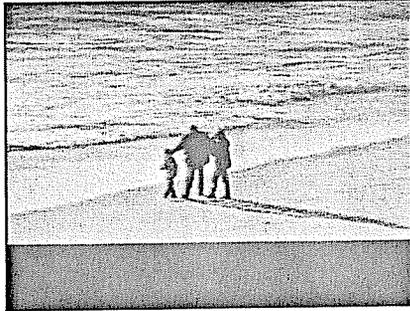
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Competitrack

MCI: Shower The People

Length: 30 First Airing: NYC-12/04/03 Ad Code: MCITL-4313

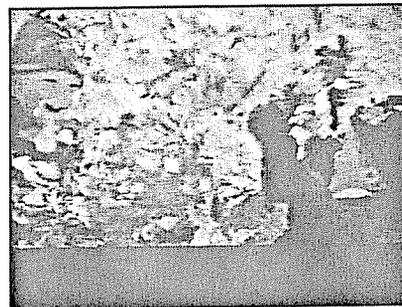
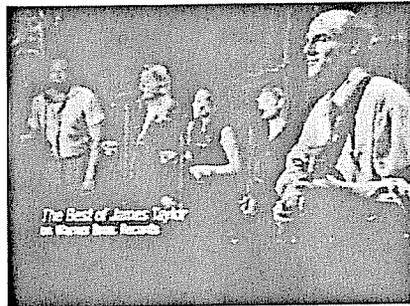
Category: Residential Communications Subcat: Bundled Services-Residential



(Music)

JAMES TAYLOR (singing): Shower the people...

you love with love.



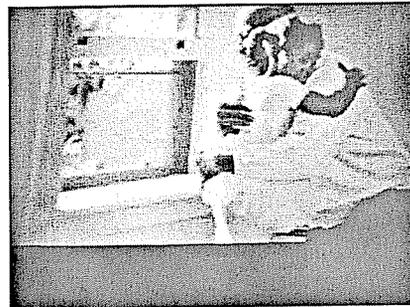
Show them the way that you feel.

Text: The Best of James Taylor on Warner Bros. Records

Things are gonna work out fine.

VOICE OVER: With unlimited local and long distance calling...

Text: Neighborhood Complete plan for domestic residential voice service only. Call for availability.



you could show people how much you care all the time...

and never worry about the cost.

SONG: Shower the people...



you love with love...

V.O.: The Neighborhood built by MCI.

Stay close to the ones you love. (Fade out)

Text: www.mci.com

- Tapes and MPEGs can be ordered by contacting us at 718.482.4211 -

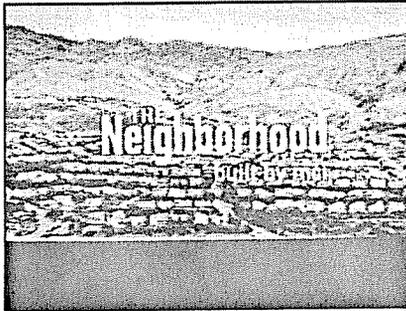
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Competitrack

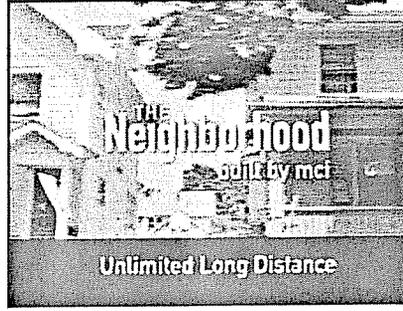
MCI: It's Real

Length: 60 First Airing: -10/29/03 Ad Code: MCITL-4306

Category: Residential Communications Subcat: All Distance Service



(Music)
SONG: Ain't nothing like the real thing baby.



Ain't nothing like the real thing.



MICHAEL MCDONALD(singing): I got your picture hanging on my wall...



but it can't see or come to me when I call your name.



I realize it's just a picture in a frame.



I read your letters when you're not near, but they don't move me...



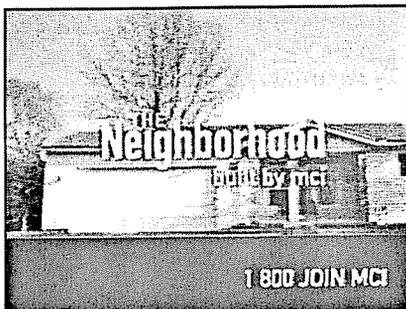
they don't groove me like when I hear your sweet voice whispering in my year.



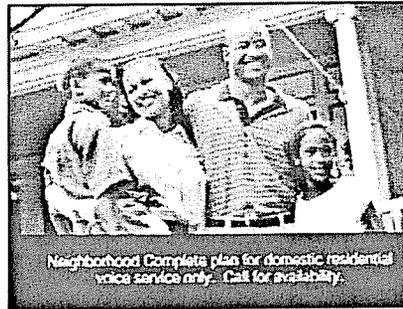
VOICE OVER: Get the real thing all the time with unlimited local and long distance calling...



and get it for one low monthly price.



The Neighborhood built my MCI where you can make as many calls you want...



around town and across the country and never worry about the cost.



See what unlimited calling can do for you. Call 1-800-JOIN-MCI and stay connected. (Fade out)

Text: www.mci.com

- Tapes and MPEGs can be ordered by contacting us at 718.482.4211 -

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Competitrack

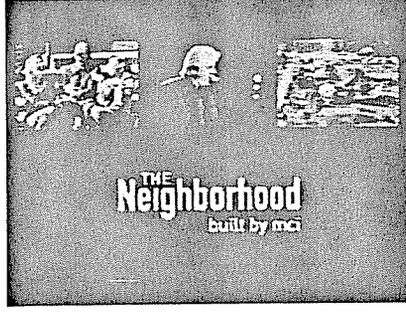
MCI: Michael McDonald

Length: 30 First Airing: NYC-09/21/03 Ad Code: MCITL-4301

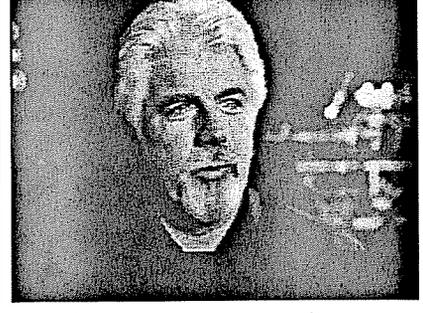
Category: Residential Communications Subcat: Bundled Services-Residential



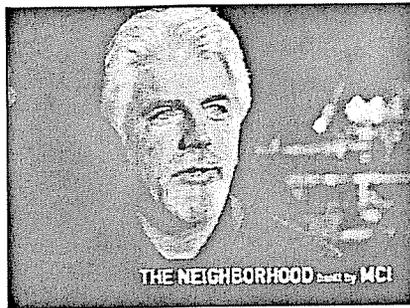
(Music)



MICHAEL MCDONALD(singing): Listen baby!



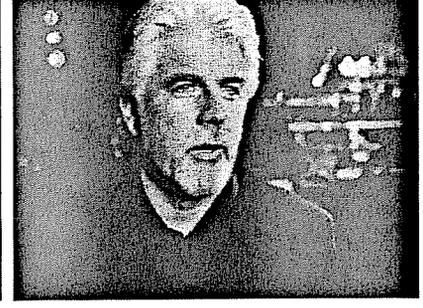
When I am home, I'm home you know...



for weeks at a time which is good and I think it's something most people don't get to do.



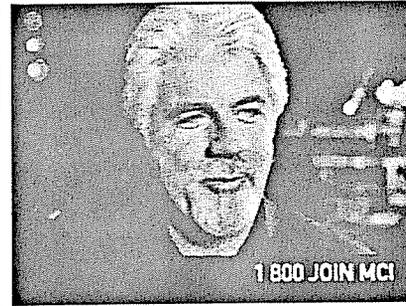
If you need me call me.



The last year, I was away about a month and that was kind of hard.



My daughter calls me a lot.



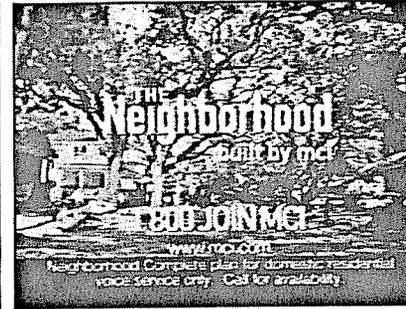
She'll call me three or four times in a row sometimes.



VOICE OVER: Unlimited calling gives you the freedom...



to stay connected, whatever the reason.



The neighborhood built by MCI. Call as often as you want...



for one low monthly price. (Fade out)

Text: Neighborhood Complete plan for domestic residential voice service only. Call for availability.

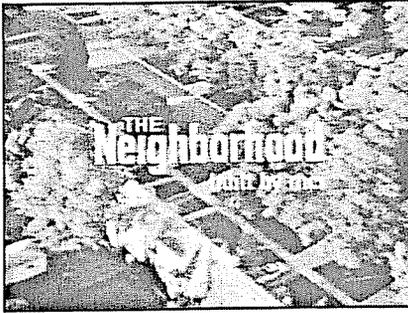
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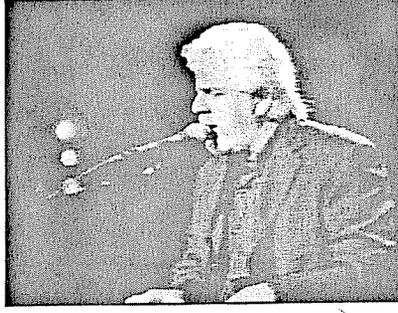
Competitrack

MCI: The Neighborhood

Length: 30 First Airing: LAX-09/07/03 Ad Code: MCITL-4299
 Category: Residential Communications Subcat: Bundled Services-Residential



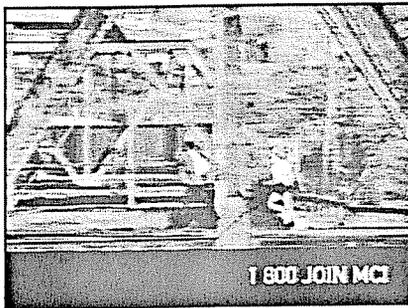
(Music)



MICHAEL McDONALD: (Singing): Listen baby...



ain't no mountain high, ain't no valley low...



ain't no river wide enough baby.

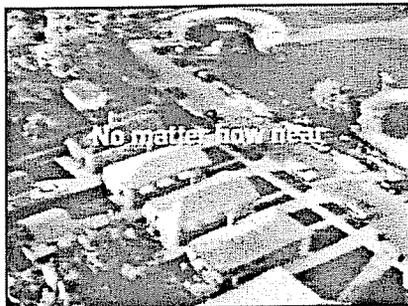


If you need call me...



no matter where you are...

Text: michael mcdonald motown the new cd.



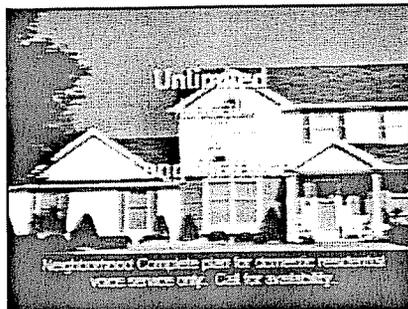
no matter how far.
 VOICE OVER: No matter how near...



CHORUS: Baby there's ...
 V.O.: no matter how far



ain't no mountain high enough.
 V.O.: The Neighborhood built by MCI...



Singing: Ain't no valley low enough
 V.O.: Where you can make unlimited calls...

Text: Neighborhood Complete plan for domestic residential voice service only. Call for availability.



Singing: Can stop me from getting to you...
 V.O.: across the street and across the country...



V.O.: for one low monthly price.
 (Fade out)

Text: www.mci.com

- Tapes and MPEGs can be ordered by contacting us at 718.482.4211 -

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**The
Neighborhood**
built by MCI

Free Calling Certificate

CERTIFICATE VOID IF ALTERED
This certificate must be signed on back to be valid.

77-47 7-11
520

Certificate No. 19680329
Phone No. 732-530-6310

Call 1-800-267-1896 to get your
Activation Code. Write your code here:

VOID

Pay to the order of The Neighborhood **\$50.00**
Fifty Dollars and 00 Cents

Dee Cruz
84 Harding Rd
Red Bank NJ 07701-2007

Issued: June 30, 2005
Valid until: September 3, 2005

Payable Through
M&T Bank
Baltimore, MD



Authorized Signatures

⑆05 2000 113⑆ 77 196803 294 7⑈

**Unlimited local calling plus 500 long distance minutes —
and \$50 in free calling!**

Dear Dee Cruz,

We're writing again to invite you back. Come home to The Neighborhood!

Since you've been away, we've been working hard to come up with plans and services to fit your calling needs better. And we've priced our new offerings more attractively than ever. Come back today and see all we have to offer!

Introducing Neighborhood Connect 500.

MCI offers a variety of local and long distance plans to choose from, with one of the newest plans available, **Neighborhood Connect 500**. With this plan, you get unlimited local calling — plus 500 long distance minutes — all for a low \$39.99* a month.

The most asked for features are included.

- Call Waiting
- Voicemail
- Caller ID

500 long distance minutes not enough? Sign up for Neighborhood Unlimited.

You'll get unlimited local and long distance calling — in addition to the features listed above — for one low monthly price*. Whatever your needs, we have a calling plan that's right for you!

Come back today and use this \$50 certificate towards calling with The Neighborhood.** Hurry — this offer expires **September 3, 2005**, so call **1-800-267-1896** today.

Sincerely,



Todd Goldthwaite
Vice President
Customer Service



**The
Neighborhood**
built by MCI

Unlimited calling is for residential domestic voice service only. Rates and availability vary by state. Call for service availability in your area.

*Additional taxes and surcharges apply each month, including a Network Access Surcharge per line (1st line is \$6.50), Carrier Access Charge-B of \$1.90 per line, Paper Billing Fee of \$0.99 per account, Carrier Cost Recovery Charge of 1.4%, Property Tax Surcharge of 2.3%, Federal Universal Service fee and in-state fees.

** For new MCI customers only. If you've recently accepted another offer to join MCI, we can only fulfill the first response received.

The
Neighborhood
built by MCI

Free Calling Certificate

CERTIFICATE VOID IF ALTERED
This certificate must be signed on back to be valid.

77-47 7-11
520

Certificate No. 19714488
Phone No. 732-936-0879

Call 1-800-267-1893 to get your
Activation Code. Write your code here:

VOID

Pay to the order of The Neighborhood **\$50.00**
Fifty Dollars and 00 Cents

Gisela Perez
83 Sunset Ave W
Red Bank NJ 07701-1433

Issued: June 30, 2005
Valid until: September 3, 2005

Payable Through
M&T Bank
Baltimore, MD



Authorized Signatures

⑆052000113⑆ 771971448847⑈

Unlimited local and unlimited long distance — plus \$50 in free calling.

Dear Gisela Perez,

We're writing again to invite you back. Come home to The Neighborhood!

We've appreciated your business in the past. That's why we're so eager for you to come back and see all we have to offer. We've recently learned a lot about what our customers are looking for, like **customized bundles and calling plans**, and we're changing in response to those needs. Rejoin today and we'll give you \$50 to use towards calling with The Neighborhood.

Did you know? Plans start at \$27.99 a month!

The Neighborhood has a range of local and long distance plans to choose from, starting at \$27.99 a month. Whatever your needs, we have a calling plan that's right for you.

And we still have **Neighborhood Unlimited** which offers **all this for one low monthly price of \$49.99***:

- unlimited local calls
- unlimited local toll calls
- unlimited long distance
- call waiting
- caller ID
- voicemail

Come back today and use this \$50 certificate towards calling with The Neighborhood.
Call 1-800-267-1893 before this offer ends on September 3, 2005!**

Sincerely,



Todd Goldthwaite
Vice President
Customer Service



The
Neighborhood
built by MCI

Unlimited calling is for residential domestic voice service only. Rates and availability vary by state. Call for service availability in your area.

* Additional taxes and surcharges apply each month, including a Network Access Surcharge per line (1st line is \$6.50), Carrier Access Charge-B of \$1.90 per line, Paper Billing Fee of \$0.99 per account, Carrier Cost Recovery Charge of 1.4%, Federal Universal Service fee and in-state fees.

** For new MCI customers only. If you've recently accepted another offer to join MCI, we can only fulfill the first response received.

The
Neighborhood
built by MCI

Free Calling Certificate

CERTIFICATE VOID IF ALTERED

This certificate must be signed on back to be valid.

77-47 7-11
520

Certificate No. 19740973
Phone No. 561-684-8823

Call 1-800-267-1893 to get your
Activation Code. Write your code here:

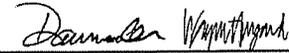
VOID

Pay to the order of The Neighborhood **\$50.00**
Fifty Dollars and 00 Cents

Rachael Simpson
2050 N Congress Ave Apt L403
West Palm Bch FL 33401-1610

Issued: June 30, 2005
Valid until: September 3, 2005

Payable Through
M&T Bank
Baltimore, MD



Authorized Signatures

⑆052000⑆⑆⑆⑆⑆⑆ 77⑆974097347⑆

Unlimited local and unlimited long distance — plus \$50 in free calling.

Dear Rachael Simpson,

We're writing again to invite you back. Come home to The Neighborhood!

We've appreciated your business in the past. That's why we're so eager for you to come back and see all we have to offer. We've recently learned a lot about what our customers are looking for, like **customized bundles and calling plans**, and we're changing in response to those needs. Rejoin today and we'll give you \$50 to use towards calling with The Neighborhood.

Did you know? Plans start at \$27.99 a month!

The Neighborhood has a range of local and long distance plans to choose from, starting at \$27.99 a month. Whatever your needs, we have a calling plan that's right for you.

And we still have **Neighborhood Unlimited** which offers **all this for one low monthly price of \$55.99***:

- unlimited local calls
- unlimited local toll calls
- unlimited long distance
- call waiting
- caller ID
- voicemail

Come back today and use this \$50 certificate towards calling with The Neighborhood.**
Call 1-800-267-1893 before this offer ends on September 3, 2005!

Sincerely,



Todd Goldthwaite
Vice President
Customer Service



The
Neighborhood
built by MCI

Unlimited calling is for residential domestic voice service only. Rates and availability vary by state. Call for service availability in your area.

*Additional taxes and surcharges apply each month, including a Network Access Surcharge per line (1st line is \$6.50), Carrier Access Charge-B of \$1.90 per line, Paper Billing Fee of \$0.99 per account, Carrier Cost Recovery Charge of 1.4%, Federal Universal Service fee and in-state fees.

** For new MCI customers only. If you've recently accepted another offer to join MCI, we can only fulfill the first response received.

**The
Neighborhood**
built by MCI

Free Calling Certificate

CERTIFICATE VOID IF ALTERED
This certificate must be signed on back to be valid.

77-47 7-11
520

Certificate No. 19743693
Phone No. 772-229-5728

Call 1-800-267-1893 to get your
Activation Code. Write your code here:

VOID

Pay to the order of The Neighborhood **\$50.00**
Fifty Dollars and 00 Cents

Betty Eberwine
2516 Sterling Point Dr
Portsmouth VA 23703-5221

Issued: June 30, 2005
Valid until: September 3, 2005

Payable Through
M&T Bank
Baltimore, MD



Authorized Signatures

⑆05 2000 113⑆ 771974369347⑈

Unlimited local and unlimited long distance — plus \$50 in free calling.

Dear Betty Eberwine,

We're writing again to invite you back. Come home to The Neighborhood!

We've appreciated your business in the past. That's why we're so eager for you to come back and see all we have to offer. We've recently learned a lot about what our customers are looking for, like **customized bundles and calling plans**, and we're changing in response to those needs. Rejoin today and we'll give you \$50 to use towards calling with The Neighborhood.

Did you know? Plans start at \$31.99 a month!

The Neighborhood has a range of local and long distance plans to choose from, starting at \$31.99 a month. Whatever your needs, we have a calling plan that's right for you.

And we still have **Neighborhood Unlimited** which offers **all this for one low monthly price***:

- unlimited local calls
- unlimited local toll calls
- unlimited long distance
- call waiting
- caller ID
- voicemail

Come back today and use this \$50 certificate towards calling with The Neighborhood.**
Call 1-800-267-1893 before this offer ends on September 3, 2005!

Sincerely,



Todd Goldthwaite
Vice President
Customer Service



**The
Neighborhood**
built by MCI

Unlimited calling is for residential domestic voice service only. Rates and availability vary by state. Call for service availability in your area.

*Additional taxes and surcharges apply each month, including a Network Access Surcharge per line (1st line is \$6.50), Carrier Access Charge-B of \$1.90 per line, Paper Billing Fee of \$0.99 per account, Carrier Cost Recovery Charge of 1.4%, Federal Universal Service fee and in-state fees.

** For new MCI customers only. If you've recently accepted another offer to join MCI, we can only fulfill the first response received.

P.O. Box 4689
Iowa City, IA 52244-4689

**Unlimited local and
unlimited long distance
— plus \$75
in free calling.**

Alma Morales
40 Fenwood Rd Apt 2
Boston, MA 02115-6122



Dear Alma Morales,

We want you back! Come home to The Neighborhood.

You have been one of MCI's most valued customers. That's why we're so eager for you to come back and see all we have to offer. We've recently learned a lot about what our customers are looking for, like **customized bundles and calling plans**, and we're changing in response to those needs. Rejoin today and we'll give you \$75 to use towards calling with The Neighborhood.

Did you know? Plans start at \$27.99 a month!

The Neighborhood has a range of local and long distance plans to choose from, starting at \$27.99 a month. Whatever your needs, we have a calling plan that's right for you.

And we still have **Neighborhood Unlimited**, which offers **all this for one low monthly price of \$55.99***:

- unlimited local calls
- unlimited local toll calls
- unlimited long distance
- call waiting
- caller ID
- voicemail

Come back today and get \$75 to use towards calling with The Neighborhood.
Hurry — this offer expires on August 4, 2005, so call 1-800-237-4571 now.**

Sincerely,

A handwritten signature in black ink, appearing to read "Todd Goldthwaite".

Todd Goldthwaite
Vice President
Customer Service

Unlimited calling is for residential domestic voice service only.

*Additional taxes and surcharges apply each month, including a Network Access Surcharge per line (1st line is \$6.80), Carrier Access Charge B of \$1.90 per line, Paper Billing Fee of \$0.99 per account, Carrier Cost Recovery Charge of 1.4%, Federal Universal Service fee and in-state taxes.

*For new MCI customers only. If you've recently accepted another offer to join MCI, we can only fulfill the first response received.

WB2010.75
041038
945 0000004

P O Box 4688
Iowa City, IA 52244-4688

Unlimited local calling
plus 500 long distance
minutes — and **\$75**
in free calling!

Jean Frazier
9 Fayette St Apt 2
Boston, MA 02116-5564



Dear Jean Frazier,

We've missed you.

Since you've been away, we've been working hard to come up with plans and services to fit your calling needs better. And we've priced our new offerings more attractively than ever. Come back today and see all we have to offer!

Introducing Neighborhood Connect 500.

MCI offers a variety of local and long distance plans to choose from, with one of the newest plans available, **Neighborhood Connect 500**. With this plan, you get unlimited local calling — plus 500 long distance minutes — starting at just \$46.99* a month.

The most asked for features are included.

- Call Waiting
- Caller ID
- Voicemail

500 long distance minutes not enough? Sign up for Neighborhood Unlimited.

You'll get unlimited local and long distance calling — in addition to the features listed above — for one low monthly price*. Whatever your needs, we have a calling plan that's right for you!

Come back today and get \$75 to use towards calling with The Neighborhood.** Hurry — this offer expires **August 4, 2005**, so call **1-800-214-5557** today

Sincerely,

A handwritten signature in black ink, appearing to read "Todd Goldthwaite".

Todd Goldthwaite
Vice President
Customer Service

For residential domestic voice service only. Call for service availability in your area.

*Additional taxes and surcharges apply each month, including a Network Access Surcharge per line (1st line is \$6.50), Carrier Access Charge B of \$1.90 per line, Paper Billing Fee of \$0.99 per account, Carrier Cost Recovery Charge of 1.4%, Property Tax Surcharge of 2.3%, Federal Universal Service fee and in state fees.

*For new MCI customers only. If you've recently accepted another offer to join MCI, we can only fulfill the first response received.

WB20L075
06/002
943 0000005

Free MCI Long Distance Calling
Sample Certificate

Seventy-Five Dollars and 00 Cents Savings Value

\$75

Issued: May 31, 2005
Valid until: August 4, 2005

Jane Grayson
Jane Grayson P Hd.
86 Lake St
Burlington, VT 05401-5297



Call 1-800-201-9761. No cash value. Do not mail to MCI.

We Want You Back!

Get unlimited local and unlimited long distance — plus \$75 in free calling.

Dear Jane Grayson:

You have been one of our most valued customers. That's why we've been working hard to come up with **calling plans customized** for your business needs — and priced with your bottom line in mind.

Unlimited local and long distance calls...

With MCI® Business Complete Unlimited, you can make all the local and long distance calls you want — for the low monthly price of **\$59.99*** for your primary line.

Our most popular features are included...

- Call Waiting
- Three-Way Calling
- Caller ID
- Speed Dial 8
- Call Forwarding
- Hunting/Rollover

And you can add more services and features — it's your choice!

Add **high-speed DSL Internet access** that lets you talk and be online at the same time. **Business Enhanced Voicemail... international calling... additional lines** — for a low monthly fee. You decide what you need.

The convenience of one bill for everything...

One easy-to-read bill for all your calls and features means reduced paperwork... and more time to run your business. (Isn't *that* a great idea!)

Call 1-800-201-9761 now to get \$75 in free calling.** **Hurry** — this offer ends on August 4, 2005.

Sincerely,

Todd Goldthwaite
Vice President
Customer Service

Call 1-800-201-9761 today.

For business/enterprise voice service only. Call for service availability in your area.

* Voice service cannot be used with analog fax, call center or certain automated switching equipment. Installation charges apply for new phone numbers. Additional taxes and surcharge apply each month, including a Network Access Surcharge of up to \$2.20 per line, Carrier Cost Recovery Charge of 1.4%, Carrier Access Charges of \$2.14 per line, Paper Billing Fee of \$0.99 per account, Property Tax Surcharge of 2.2%, Federal Universal Service fee and in-state fees. For DSL Service please allow up to 4 weeks for installation of DSL service. Your computer must meet certain system requirements to support DSL Service.

* A \$75 credit will be issued on your first full invoice. For new MCI customers only. Limit one bonus offer per customer and/or account. Offer ends August 4, 2005.

WB200502.9
CS: SB1
SB1 0009137

The Neighborhood

built by MCI

XXXXXXXXXXXX XXXXXXXX

Sample A. Sample
Suite 123
123 Any Street
City, State 12345-6789



Get unlimited local and unlimited long distance with The Neighborhood. Talk to anyone, anywhere in the U.S., at any time.

Dear Sample A. Sample,

Now from your home phone you can get **unlimited local** and **unlimited long distance** from one company, on one bill! Just call The Neighborhood, built by MCI® – the first nationwide local and long distance phone company – and ask for Neighborhood Complete.

With Neighborhood Complete, you get all this for \$55.99 a month!*

- unlimited local calls
- unlimited local toll calls
- unlimited long distance
- caller ID
- voicemail
- call waiting

Join today to enjoy this \$75 BLOCKBUSTER GiftCard®.**

Join The Neighborhood now and start using this \$75 BLOCKBUSTER GiftCard to rent or buy the hottest movies and games at BLOCKBUSTER. Plus, you'll continue to earn a free rental certificate each month as a member of The Neighborhood!†

**The Neighborhood has a range of plans for you to choose from.
Call 1-800-207-2592 today! Hurry, offer ends December 31, 2004.**

Sincerely,

Leticia Bradley
Director, Partnership Marketing
MCI

Debbie Adams
Director, Partnership Marketing
Blockbuster Inc.

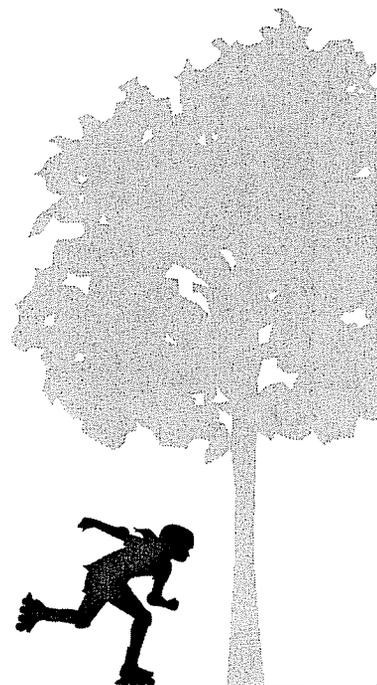
P.S. Call **1-800-207-2592** today to enjoy your \$75 BLOCKBUSTER GiftCard.
Hurry – offer ends December 31, 2004.

**Activate your card with these 2 simple steps!
(It won't work until you do.)**

1. Sign up for The Neighborhood by calling 1-800-207-2592. Have your BLOCKBUSTER GiftCard ready – we will need your 16-digit number to activate your GiftCard
2. In 3 business days of when your service starts, \$75 will be automatically activated on this BLOCKBUSTER GiftCard

Remember, you must remain a Neighborhood customer to receive and use the full value of the GiftCard. See back of GiftCard for details.

Number: 9999-9999999999



Join The Neighborhood today, and
you're on your way to FREE rentals
at **BLOCKBUSTER®** every month!

The
Neighborhood
built by MCI

You'll earn a free rental certificate good for one (1) FREE movie or
game rental at a participating BLOCKBUSTER store each month
as a member of The Neighborhood.

The place to rent or buy movies and games is **BLOCKBUSTER!**

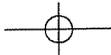


Make It a **BLOCKBUSTER Night®**

- * For residential domestic voice service only. Call for pricing and availability in your area. Additional Network Access Charge of \$6.50/month for first line, Carrier Cost Recovery Charge of 1.4%, Federal Universal Service Fee, in-state fees and taxes apply. Additional Network Access Charge of \$3.28/month applies for Michigan residents. Rates effective October 1, 2004, and are subject to change.
- ** BLOCKBUSTER GiftCard® redeemable at participating BLOCKBUSTER® stores. Subject to complete terms and conditions located on GiftCard and/or GiftCard packaging. GiftCards cannot be used to purchase GiftCards. Existing MCI customers are not eligible for bonus offer. Must be at least 18 years old and authorized to select the phone service carrier of your household. Offer ends 12/31/04.
- † Sign up for a Neighborhood calling plan and you will earn one Free Rental Certificate for each full month you remain a Neighborhood customer in good standing. Each free Rental Certificate is good towards (1) free movie (DVD or VHS) or game rental at a participating BLOCKBUSTER store. Rental certificates will be mailed every other month. Limit one bonus or affinity program per MCI customer and/or account. This offer cannot be combined with any other bonus program or promotion.

Membership rules apply for rentals at BLOCKBUSTER. Limit one (1) rental certificate redemption per membership account per visit to BLOCKBUSTER. Customer is responsible for all applicable taxes and extended viewing fees. Extended viewing fees associated with free or discounted rentals calculated based on regular price of rental item. Rental certificates cannot be combined with any other discounts or offers, cannot be exchanged for cash, and may not be sold, transferred or reproduced. Free rental certificates exclude equipment rentals. Free rental certificates must be relinquished at time of redemption. Void if lost or stolen. Free rental certificates are redeemable at participating BLOCKBUSTER stores in the United States. If recipient rents multiple movies/games when redeeming certificate, credit will be applied to lowest rental price. Cash value of certificate is 1/100c.

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© 2004 MCI, Inc. All rights reserved.



The Neighborhood built by MCI

XXXXXXXXXX XXXXXXXX

Sample A. Sample
Suite 123
123 Any Street
City, State 12345-6789



Dear Sample A. Sample,

As a valued Blockbuster customer, you are invited to enjoy a \$75 Blockbuster GiftCard® when you join the Neighborhood, built by MCI.

Get the perfect plan for you – plans start at \$27.99 a month!

Don't make that many calls? The Neighborhood offers a variety of local and long distance plans to choose from. Call now and find the right one for you! Each plan brings you just what you need, simply and conveniently. For example, Neighborhood Complete can give you all this for one low monthly price, all on one bill*:

- unlimited local calls
- unlimited local toll calls
- unlimited long distance
- caller ID
- voicemail
- call waiting

Join today to enjoy this \$75 BLOCKBUSTER GiftCard®.**

Join the Neighborhood now and start using this \$75 BLOCKBUSTER GiftCard to rent or buy the hottest movies and games at BLOCKBUSTER. Plus, you'll continue to earn a free rental certificate each month as a member of the Neighborhood!

The Neighborhood has a range of plans for you to choose from.
Call 1-800-207-2592 today! Hurry, offer ends December 31, 2004.

Sincerely,

Leticia Bradley
Director, Partnership Marketing
MCI

Debbie Adams
Director, Partnership Marketing
Blockbuster Inc.

P.S. Call 1-800-207-2592 today to enjoy your \$75 BLOCKBUSTER GiftCard.
Hurry – offer ends December 31, 2004.

Activate your card with these 2 simple steps! (It won't work until you do.)

1. Sign up for The Neighborhood by calling 1-800-207-2592. Have your BLOCKBUSTER GiftCard ready – we will need your 16-digit number to activate your GiftCard.
2. In 3 business days of when your service starts, \$75 will be automatically activated on this BLOCKBUSTER GiftCard.

Remember, you must remain a Neighborhood customer to receive and use the full value of the GiftCard. See back of GiftCard for details.

Number: 9999-9999999999



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PREFLIGHT DISK AD

EXTRA CHARGES - FOR OFFICE USE ONLY

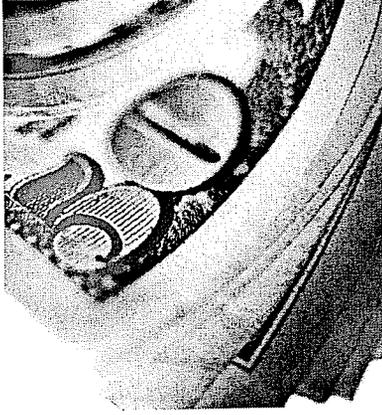
NO Change After Proof Approval		ES	0	GA	0	M	0	SP	1	MLT	0	LCH	0
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SPECIAL NOTES

Save \$50

When you join The Neighborhood.

Enjoy unlimited local and unlimited long distance for one low monthly price.



PC SIDE 1

The Neighborhood
 built by MCI

Call 1-800-219-5322 today.

Hurry, offer ends July 31, 2004

CTMVP.0964

MESSAGE TO ADVERTISER: THIS IS A PROOF. COLORS DISPLAYED HERE WILL NOT MATCH THE PRINTED COPY EXACTLY.

Thank you for choosing Valpak®. This proof is for your protection. It is your opportunity to catch any error made during the processing of this ad. **Valpak® is not responsible for any error not marked.** Advertiser agrees that Valpak® Direct Marketing Systems, Inc.'s liability and its franchisee's liability shall not exceed an amount equal to the total consideration actually paid to the Valpak® franchisee (or a portion thereof relative to error) hereunder by Advertiser to Valpak®. This is **not** a second opportunity to design the ad. Your original layout instructions have been followed as closely as possible. Design or copy change may result in additional charges.

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INTERNET DELIVERY

Filename

Please Check the following boxes as you review your ad.

- Check Offer
- Check Expiration Date
- Check General Copy Content
- Check Name, Address & Phone

SCAN	ART	DESK TOP	PROOF READING
/	/	/	/

Advertiser's Approval Signature / Date

PROOF APPROVED - NO CHANGES

Valpak® Franchise Office Signature / Date

PROOF APPROVED WITH CHANGES INDICATED

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 PREFLIGHT DISK AD

READY FOR OP

SPECIAL NOTES

NO Change After Proof Approval

EXTRA CHARGES - FOR OFFICE USE ONLY

LCH 0

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SP 0

M 0

GA 0

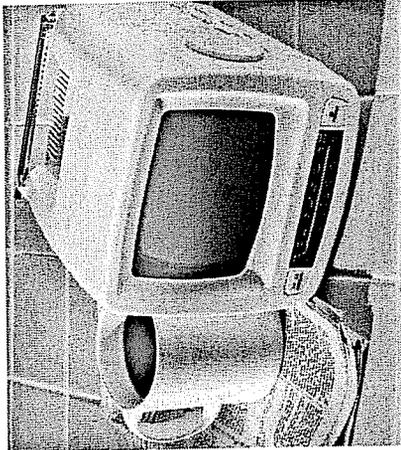
ES 0

FREE 5" Black & White TV
 with AM/FM Radio

Enjoy unlimited local and unlimited long distance for one low monthly price.

Join The Neighborhood and get a FREE TV:

- Full Channel VHF/UHF Receiver with Electronic Tuning
- Built-in Carrying Handle
- 3-way Power: AC Adapter, 2V Car Cord, or 10 Alkaline *C* Batteries (not included)



Call 1-800-225-2831 today.
 Hurry, offer ends July 31, 2004

The Neighborhood
 built by MCI

CTMVP.0965

PC SIDE 1

MESSAGE TO ADVERTISER: THIS IS A PROOF. COLORS DISPLAYED HERE WILL NOT MATCH THE PRINTED COPY EXACTLY.

Thank you for choosing Valpak®. This proof is for your protection. It is your opportunity to catch any error made during the processing of this ad. **Valpak® is not responsible for any error not marked.** Advertiser agrees that Valpak® Direct Marketing Systems, Inc.'s liability and its franchisee's liability shall not exceed an amount equal to the total consideration actually paid to the Valpak® franchisee (or a portion thereof relative to error) hereunder by Advertiser to Valpak®. This is **not** a second opportunity to design the ad. Your original layout instructions have been followed as closely as possible. Design or copy change may result in additional charges.

CHANGES: Please use A, B, C code on proof to correspond with changes listed below.

Filename

Please Check the following boxes as you review your ad.

- Check Offer
- Check Expiration Date
- Check General Copy Content
- Check Name, Address & Phone

SCAN	ART	DESK TOP	PROOF READING
/	/	/	/

Advertiser's Approval Signature / Date

PROOF APPROVED - NO CHANGES

Valpak® Franchise Office Signature / Date

PROOF APPROVED WITH CHANGES INDICATED

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CTMVP.0965 - jtm - 03.23.04 17:13.
 PREFLIGHT DISK AD

READY FOR OP

Unlimited calling from your home phone
 to anywhere in the U.S.
 for one low monthly price.

**Call 1-800-225-2831 and get
 a Free Black & White TV.***

Hurry, offer ends July 31, 2004

With Neighborhood Complete, you get
 all this for one low monthly price.

- unlimited local calls
- unlimited long distance
- call waiting
- caller ID
- voicemail
- speed dial
- 3-way calling

PC SIDE 2

*For new MCI customers only. If you've recently accepted another offer to join MCI, we can only fulfill the first response received.
 Offer expires July 31, 2004 and is subject to change.
 For residential voice service only. Call for pricing and availability in your area.
 ©2003 MCI. All rights reserved.
 898 SAV VO28

The Neighborhood
 built by MCI

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 Valpak® Franchise Office Signature / Date

PROOF APPROVED WITH CHANGES INDICATED

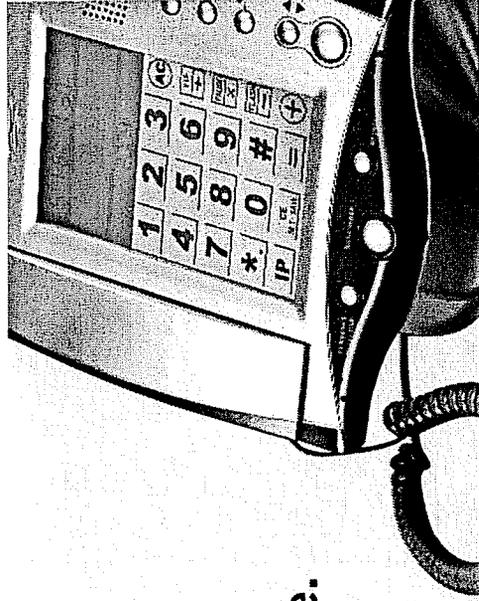
SCAN	ART	DESK TOP	PROOF READING
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Get this FREE phone full of features!

Enjoy unlimited local and unlimited long distance for one low monthly price.

Join The Neighborhood and get a FREE phone with:

- Large LCD display
- Built-in 12-digit calculator
- One-touch memory dial numbers
- Caller ID
- Hands-free speaker
- Large-key dialing



The Neighborhood
built by MCI

Call 1-800-223-8135 today.

Hurry, offer ends soon.

Unlimited calling from your home phone
to anywhere in the U.S.
for one low monthly price.

**Call 1-800-223-8135 and get
a Free phone.***
Hurry, offer ends soon.

With Neighborhood Complete, you get
all this for one low monthly price:

- unlimited local calls
- unlimited long distance
- call waiting
- caller ID
- voicemail
- speed dial
- 3-way calling

*For new MCI customers only. If you've recently accepted another offer to join MCI, we can only fulfill the first response received.

Offer expires March 1, 2005 and is subject to change.

For residential voice service only. Call for pricing and availability in your area.

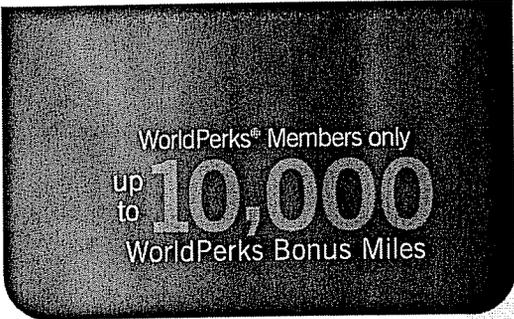
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898 RZL VN88

**The
Neighborhood**
built by MCI



PO Box 4635
Iowa City, IA 52244-4635



Sample A. Sample
234 Shadey Acre Lane
Apartment 1A
Memphis, TN 38103-2504



Dear Mrs. Sample,

WorldPerks Account# 0000000000000000

**Unlimited local. Unlimited long distance. One low monthly price.
And 10,000 other reasons to join The Neighborhood.**

As a valued Northwest Airlines® WorldPerks member, you are invited to receive up to 10,000 WorldPerks Bonus Miles when you join The Neighborhood, built by MCI.™

With Neighborhood Complete, you get all this for one low monthly price:

- unlimited local calls
- unlimited long distance
- call waiting
- caller ID
- voicemail
- speed dial

Get the best plan for you and up to 10,000 WorldPerks Bonus Miles!

Don't make that many long distance calls? The Neighborhood has a range of plans to choose from. Call before August 15, 2004, and you'll receive up to 10,000 WorldPerks Bonus Miles --- 1,000 a month for your first 10 months as a Neighborhood customer.* Plus, you'll receive 5 WorldPerks miles per dollar spent.** So, make the move to The Neighborhood, and get up to 10,000 miles closer to your next trip.

Call 1-800-408-9050 today!

Sincerely,

Katie Carter
MCI

Russell Hinckley
Northwest Airlines, Inc.

**Up to
10,000**

**Northwest Airlines
WorldPerks
Bonus Miles**

**Unlimited local.
Unlimited long
distance.**

**One low monthly
price.**

**Plus
5 WorldPerks
miles for every
\$1 you spend**

Call 1-800-408-9050 today!

**The
Neighborhood
built by MCI**



PLUS

**Unlimited local. Unlimited long distance.
One low monthly price.**

5 WorldPerks miles for every \$1 you spend

For residential domestic voice service only. Rates and availability vary by state. Call for availability in your area.

*Existing MCI customers are not eligible for Bonus Mile offer, but may receive 5 miles for every dollar spent with MCI. Bonus Miles are awarded as 1,000 per month after each of the first 10 months as a Neighborhood customer. Please allow six to eight weeks for miles to be posted to your WorldPerks account. The names on your MCI and WorldPerks accounts must match to participate in the program. Participation in WorldPerks is subject to the terms and conditions of the WorldPerks program. Limit one MCI enrollment bonus per MCI account. You must remain an MCI local and long distance customer through time of fulfillment to receive the full bonus. This offer is in lieu of any other MCI enrollment bonus program/promotion. Miles earned are subject to a Federal Excise Tax surcharge not to exceed \$0.0013 per mile. MCI reserves the right to end/amend its mileage program with appropriate notice.

**Excluding taxes, credits, and surcharges.

3Q04NW-2
ZNAK (10K)



PO Box 4635
Iowa City, IA 52244-4635

**Up to 10,000 Bonus Miles Earns
You an Award Ticket!**

Your WorldPerks® Balance as of 5/10/04	16,378 miles
MCI Bonus Miles Offer	10,000 miles
Your Mileage Balance Opportunity	26,378 miles
Award ticket^: 25,000 miles	

Sample A. Sample
234 Shadey Acre Lane
Apartment 1A
Memphis, TN 38103-2504



Dear Mrs. Sample,

WorldPerks Account# 0000000000000000

**Unlimited local. Unlimited long distance. One low monthly price.
And receive up to 10,000 miles towards your next ticket for
joining The Neighborhood.**

As a valued Northwest Airlines® WorldPerks member, you are invited to receive up to 10,000 WorldPerks Bonus Miles when you join The Neighborhood, built by MCISM

With Neighborhood Complete, you get all this for one low monthly price:

- unlimited local calls
- unlimited long distance
- call waiting
- caller ID
- voicemail
- speed dial

Get the best plan for you and up to 10,000 WorldPerks Bonus Miles!

Don't make that many long distance calls? The Neighborhood has a range of plans to choose from. Call before August 15, 2004, and you'll receive up to 10,000 WorldPerks Bonus Miles — 1,000 a month for your first 10 months as a Neighborhood customer* Plus, you'll receive 5 WorldPerks miles per dollar spent.** So, make the move to The Neighborhood, and get up to 10,000 miles closer to your next trip.

Call 1-800-228-1994 today!

Sincerely,

Katie Carter
MCI

Russell Hinckley
Northwest Airlines, Inc.

**Up to
10,000**
Northwest Airlines
WorldPerks
Bonus Miles

**Unlimited local.
Unlimited long
distance.
One low monthly
price.**

**Plus
5** WorldPerks
miles for every
\$1 you spend

Call 1-800-228-1994 today!

**The
Neighborhood**
built by MCI



PLUS

**Unlimited local. Unlimited long distance.
One low monthly price.**

5 WorldPerks miles for every \$1 you spend

For residential domestic voice service only. Rates and availability vary by state. Call for availability in your area.

*Existing MCI customers are not eligible for Bonus Mile offer, but may receive 5 miles for every dollar spent with MCI. Bonus Miles are awarded as 1,000 per month after each of the first 10 months as a Neighborhood customer. Please allow six to eight weeks for miles to be posted to your WorldPerks account. The names on your MCI and WorldPerks accounts must match to participate in the program. Participation in WorldPerks is subject to the terms and conditions of the WorldPerks program. Limit one MCI enrollment bonus per MCI account. You must remain an MCI local and long distance customer through time of fulfillment to receive the full bonus. This offer is in lieu of any other MCI enrollment bonus program/promotion. Miles earned are subject to a Federal Excise Tax surcharge not to exceed \$0.0013 per mile. MCI reserves the right to end/amend its mileage program with appropriate notice.

**Excluding taxes, credits, and surcharges

^Standard mileage award levels for a round-trip Coach class ticket within the Continental U.S. (includes Alaska), or between the Continental U.S. and Canada: 25,000 miles. Higher award levels may apply for certain awards.



Sample A. Sample
234 Shadey Acre Lane
Apartment 1A
Memphis, TN 38103-2504

Dear Mrs. Sample,

WorldPerks Account# 0000000000000000

**Unlimited local. Unlimited long distance. One low monthly price.
And 10,000 other reasons to join The Neighborhood.**

As a valued Northwest Airlines® WorldPerks member, you are invited to receive up to 10,000 WorldPerks Bonus Miles when you join The Neighborhood, built by MCI.™

With Neighborhood Complete, you get all this for one low monthly price:

- unlimited local calls
- unlimited long distance
- call waiting
- caller ID
- voicemail
- speed dial

Get the best plan for you and up to 10,000 WorldPerks Bonus Miles!

Don't make that many long distance calls? The Neighborhood has a range of plans to choose from. Call before May 16, 2004, and you'll receive up to 10,000 WorldPerks Bonus Miles — 1,000 a month for your first 10 months as a Neighborhood customer.* Plus, you'll receive 5 WorldPerks miles per dollar spent.** So, make the move to The Neighborhood, and get up to 10,000 miles closer to your next trip.

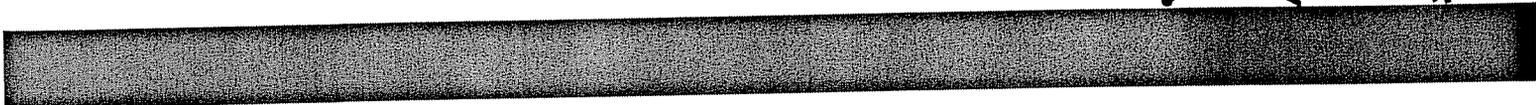
Call 1-877-431-2170 today!

Sincerely,

Robert Russell
MCI

Russell Hinckley
Northwest Airlines, Inc.

**The
Neighborhood**
built by MCI

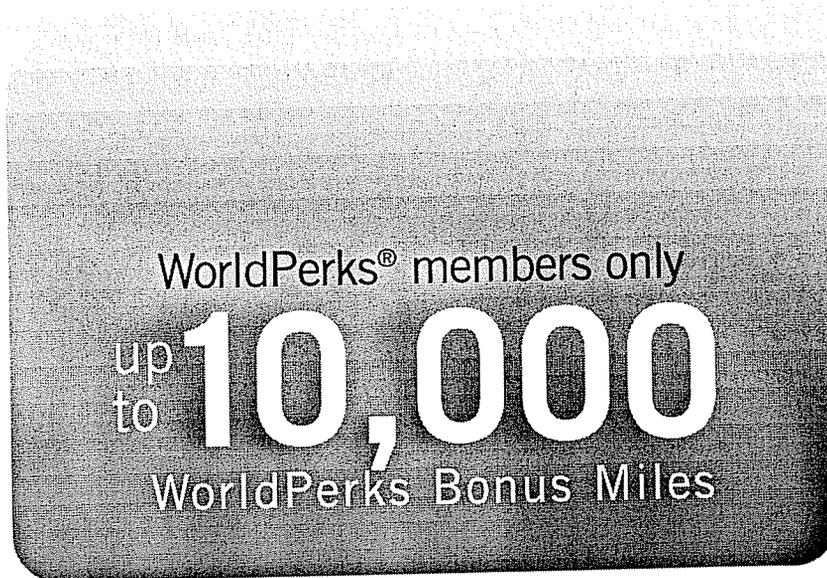


For residential domestic voice service only. Rates and availability vary by state. Call for availability in your area.

Existing MCI customers are not eligible for Bonus Mile offer, but may receive 5 miles for every dollar spent with MCI. Bonus Miles are awarded as 1,000 per month after each of the first 10 months as a Neighborhood customer. The names on your MCI and WorldPerks accounts must match to participate in the program. Participation in WorldPerks is subject to the terms and conditions of the WorldPerks Program. Please allow six to eight weeks for miles to be posted to your WorldPerks account. Limit one MCI enrollment bonus per MCI account. You must remain an MCI local and long distance customer through time of fulfillment to receive the full bonus. This offer is in lieu of any other MCI enrollment bonus program/promotion. Miles earned are subject to a Federal Excise Tax surcharge not to exceed \$0.0013 per mile. MCI reserves the right to end/amend its mileage program with appropriate notice.

2Q04NW-2
ZNAK (10K)

**Excluding taxes, credits, and surcharges.



PLUS

**Unlimited local. Unlimited long distance.
One low monthly price.**

5 WorldPerks miles for every \$1 you spend.

For residential domestic voice service only. Rates and availability vary by state. Call for availability in your area.

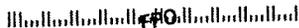
* For new MCI customers only. Free month offer applies to monthly plan fee only. You will receive a certificate to cover the cost of your first month's plan fee. After 12 consecutive months of MCI service, you will receive a second certificate for an additional month's plan fee. You must remain an MCI customer for one year to receive both certificates. Limit one bonus offer per customer and/or account. Offer ends May 15, 2005.

** Existing MCI customers are not eligible for Bonus Mile offer, but may receive 5 miles for every dollar spent with MCI. Bonus Miles are awarded as 1,000 per month after each of the first 10 months as a Neighborhood customer. Please allow six to eight weeks for miles to be posted to your WorldPerks account. The names on your MCI and WorldPerks accounts must match to participate in the program. Participation in WorldPerks is subject to the terms and conditions of the WorldPerks program. Limit one MCI enrollment bonus per MCI account. You must remain an MCI local and long distance customer through time of fulfillment to receive the full bonus. This offer is in lieu of any other MCI enrollment bonus program/promotion. Miles earned are subject to a Federal Excise Tax surcharge not to exceed \$0.0013 per mile. MCI reserves the right to end/amend its mileage program with appropriate notice. MCI must remain a participating Northwest WorldPerks partner for offer to be valid.

† Excluding taxes, credits and surcharges.



Sample A. Sample
234 Main Street
Address #2
City, ST 23456



Up to 10,000 Bonus Miles Earns You an Award Ticket!	
Your WorldPerks® Balance as of 2/10/05	XX,XXX miles
MCI Bonus Miles Offer	10,000 miles
Your Mileage Balance Opportunity	XX,XXX miles
Award ticket* = 25,000 miles	

**Two months
FREE!**

•

**Unlimited local.
Unlimited
long distance.
One low monthly price.**

•

**Get up to
10,000
Northwest Airlines®
WorldPerks
Bonus Miles.**

•

**Plus 5
WorldPerks
miles for every
\$1 you spend.**

Dear Sample A. Sample

WorldPerks Account #: 999999999

Unlimited local. Unlimited long distance. One low monthly price.

As a valued Northwest WorldPerks member, you can earn up to 10,000 WorldPerks Bonus Miles and get **two free months*** when you join The Neighborhood™ (only by MCI®)

With Neighborhood Complete, you get all this for one low monthly price:

- unlimited local calls
- unlimited long distance
- call waiting
- caller ID
- voicemail

Get the best plan for you and up to 10,000 WorldPerks Bonus Miles!

The Neighborhood has a range of plans to choose from. Call and you'll receive up to 10,000 WorldPerks Bonus Miles – 1,000 a month for our first 10 months as a Neighborhood customer.* Plus, you'll receive 5 WorldPerks miles per dollar spent and two months free MCI service!

Call 1-800-XXX-XXXX by May 15, 2005 and receive two FREE months!

At MCI, we appreciate you as our customer. That's why when you sign up today, not only will you receive your first month free, you'll also receive another month free after your one-year anniversary. It's our way of saying thank you to your business!

Sincerely,

Katie Carter
MCI

Russell Brockley
Northwest Airlines





PLUS

**Unlimited local. Unlimited long distance.
One low monthly price.**

5 WorldPerks miles for every \$1 you spend.

For residential domestic voice service only. Rates and availability vary by state. Call for availability in your area.

* For new MCI customers only. Free month offer applies to monthly plan fee only. You will receive a certificate to cover the cost of your first month's plan fee. After 12 consecutive months of MCI service, you will receive a second certificate for an additional month's plan fee. You must remain an MCI customer for one year to receive both certificates. Limit one bonus offer per customer and/or account. Offer ends May 15, 2005.

** Existing MCI customers are not eligible for Bonus Mile offer, but may receive 5 miles for every dollar spent with MCI. Bonus Miles are awarded as 1,000 per month after each of the first 10 months as a Neighborhood customer. Please allow six to eight weeks for miles to be posted to your WorldPerks account. The names on your MCI and WorldPerks accounts must match to participate in the program. Participation in WorldPerks is subject to the terms and conditions of the WorldPerks program. Limit one MCI enrollment bonus per MCI account. You must remain an MCI local and long distance customer through time of fulfillment to receive the full bonus. This offer is in lieu of any other MCI enrollment bonus program/promotion. Miles earned are subject to a Federal Excise Tax surcharge not to exceed \$0.0013 per mile. MCI reserves the right to end/amend its mileage program with appropriate notice. MCI must remain a participating Northwest WorldPerks partner for offer to be valid.

Excluding taxes, credits and surcharges.

^ Standard mileage award levels for a round-trip Coach class ticket within the Continental U.S. (includes Alaska), or between the Continental U.S. and Canada: 25,000 miles. Higher award levels may apply for certain awards.

Complaint Received Date	Customer Class	Complaint Calling Plan	Completion Date	Org Received From	Description of Complaint	Description of Complaint Resolution
6/17/2004	Small Business Local	MCI Business Complete Unlimited	6/24/2004	PSC	Customer states MCI required them to change their plan to a per minute plan instead of an unlimited plan because they were using autodialers. Customer disputes this that they do not have autodialers and want the unlimited plan restored.	MCI's High Toll Department deemed the customer's usage to be outside the General Service Agreement (GSA), therefore blocking the lines until a pay per minute plan was established. High Toll tracked the customer's usage at over 10,000 minutes in fifteen days, creating unbilled tariffed charges of \$5916.89. The GSA indicates that MCI may limit, or allocate, the facilities available to or utilized by any service, if necessary, to manage its network in an efficient manner, meet reasonable service expectations, furnish service to existing and future customers based on forecasted customer requirements, or for any other lawful reason. High Toll also flagged the account on 4/23/04 due to a past due balance of \$1119.99 and on 5/26/04 for continued usage on the account with a past due of \$1204.90 and open invoice of \$1138.23.
6/16/2004	Small Business	MCI Business Complete Unlimited	6/24/2004	PSC	Complainant states he told the sales representative he had 22 lines. He states the representative asked him if he had an autodialer, which he told the representative that he did not. In the complaint he states that MCI is accusing him of having an autodialer and informed him that he may have to change to a plan that does not have unlimited usage.	MCI records indicate that high toll was monitoring his service to determine if the usage was outside the requirements of the General Service Agreement (GSA). High Toll identified direct dialed domestic long distance calls being placed from the line that were projected to be over 15,000 minutes in a month. These were short duration calls that were placed back to back of one another, creating an unbilled tariff rate of \$4235.81. Upon contacted the customer, High Toll determined the usage was within the GSA requirements and did not request that he change to a per minute usage plan.
6/8/2004	Residential Local	Neighborhood Complete	6/17/2004	AG	Complainant states she misunderstood her plan and did not know that the use of her MCI calling card was not included in her unlimited calling plan.	MCI issued a courtesy credit of \$230.00 for calling card calls made from the home number. That left a remaining balance of \$220.82 which included card calls not made from the home.
10/19/2004	Residential Local	Neighborhood Complete	11/11/2004	PSC	Complaint states her billing is incorrect because it should be around \$77, but there was an increase on the Sept & Oct 2004 invoices, so she switched away from MCI.	MCI reviewed the billing and identified that the increase was due to collect calls, which are not covered under the unlimited calling plan. The customer had also received a promotion that the \$4.00 Wire Solution monthly fee would be waived for 3 months, that expired by the Sept invoice. MCI advised that the billing was correct and no credit was warranted.

RECEIVED
JUL 25 2005
PUBLIC SERVICE
COMMISSION

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

AN INQUIRY INTO LIMITATIONS
OF USE FOR TARIFFED SERVICES
DESIGNATED OR OTHERWISE
REFERRED TO AS UNLIMITED
)
)
)
)
ADMINISTRATIVE
CASE NO. 2005-00186

**MCI'S RESPONSES TO THE ATTORNEY GENERAL'S
REQUEST FOR INFORMATION**

Pursuant to the Commission's July 1, 2005 Order granting intervention to the
Office of Rate Intervention, MCI WorldCom Communications, Inc. and MCI Metro
Access Transmission Services, LLC (collectively, "MCI") provide the following
responses to the Attorney General's data requests.

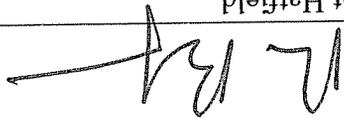
REQUEST NO. 1: Please provide copies of all advertisements, regardless of medium,
solicitations, and explanations provided to the public to introduce, explain and/or market
any plan labeled or otherwise described as "unlimited." In the event that the medium
used is audio or video in nature, a transcript of same is deemed sufficient.

RESPONSE: This material has been provided in response to the data request from the
Kentucky Public Service Commission. The material is in Attachment 2 to MCI's
response.

REQUEST NO. 2: Please provide a copy of any and all contracts signed by customers
who have participated or are participating in a plan labeled or otherwise described as
"unlimited. This request seeks only a copy of the blank contract(s), not the executed
contract for every customer.

RESPONSE: Customers for the referenced services do not sign a contract. Service orders are confirmed in compliance with FCC and state rules governing presubscription, and services are provided pursuant to tariff and MCI's General Services Agreement.

Respectfully submitted,



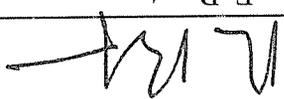
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(850) 219-1008

CERTIFICATE OF SERVICE

A copy of the foregoing was served this 22nd day of July, 2005 first class, United States mail, postage prepaid, upon Dennis G. Howard, II, Assistant Attorney General, 1024 Capital Center Drive, Suite 200, Frankfort, KY 40601-8204.



Douglas F. Brent